



Customer
Tesica Services

Industry
Technology

Website
<http://tesicaservices.com>

Netwrix Auditor Applications
Netwrix Auditor for Active Directory,
SQL Server, VMware, Windows Server,
File Server

Customer Profile

Tesica Services specializes in information security for the financial sector, offering services and technologies that ensure the protection of critical business assets. Headquartered in Tórtola, British Virgin Islands, the company is staffed by professionals who have more than 25 years of expertise in information security and have undertaken large projects in various countries.

Tesica Services Spends Just 10 Minutes to Get Visibility into User Activity and Secure Customer Financial Data



THE CHALLENGE

Tesica Services must secure its customers' financial data in order to comply with regulatory requirements. The regulatory body Superintendencia de Bancos de Panama requires the financial institutions it regulates to implement certain security measures to protect their IT environments and sensitive data. To secure its customers' sensitive data and enable them to stay compliant, Tesica Services needed visibility into all changes across the IT environment so it could track user actions and prove that all user activity is authorized. Failure to meet the regulatory requirements could have resulted in loss of customer loyalty or even the inability to continue to do business at all.

NETWRIX SOLUTION

Tesica Services' IT team had already become acquainted with Netwrix by using its free tools, so exploring Netwrix Auditor was an obvious decision. Rafael Gruber, IS Specialist at Tesica Services, explains why they opted for Netwrix Auditor: "During the evaluation we realized that it was very easy to implement, we could install it on multiple machines, it was very easy to use, and the compliance reports were exactly what we needed. Besides that, we found the platform to be very adaptable and that it fit our business needs based on all the applications we use." The team leveraged the software to achieve the following results:

Continuous compliance and quick audits. To comply with regulatory requirements, the IT team has to constantly validate security controls and prove their effectiveness.

Automated reports generated by Netwrix Auditor save the team hours of work when preparing for annual audits. When auditors or company management ask for information, the solution's Interactive Search feature enables Rafael Gruber to produce a report in just 10 minutes, rather than the 3-4 hours it used to require. Because the audit trail is securely stored in the archive for years, he can easily pull data about user activity in the past.

Investigation of suspicious activity. A single pane of glass view into the entire IT environment enables the IT team to quickly spot and look into any suspicious behavior. For example, one day Netwrix Auditor showed an unusual spike in failed logons, which turned out to be an attack in progress. Rafael Gruber commented: "If I did not have Netwrix Auditor, I would not have been able to solve this issue as quickly as I did. This could have resulted in a huge data leak and would have really affected our business in the worst way possible." The team also uses alerts to be notified of all critical changes, and regularly reviews effective permissions to identify and lock down overexposed data.

KEY BENEFITS

- Full control over IT security policies
- Simplified compliance reporting
- Quick investigation of security incidents
- Reduced risk of data exfiltration

[Learn more about Netwrix Auditor](#)

After seeing how easy Netwrix Auditor was to use and how much the Interactive Search can help us during audits, we did not consider any other solution. The breadth of the platform's applications is a great advantage for us, as we have a heterogeneous environment and use a variety of different applications from Microsoft, VMware, EMC, etc., both in the cloud and on prem. Monitoring of the entire environment is very important from the security perspective. And also audits are so much easier right now! We don't have to worry about not having all the required controls in place or not being able to find the requested information quickly – Netwrix Auditor does the job for us, and does it well!

Rafael Gruber,
Information Security Specialist,
Tesica Services