



#### Customer

Horizon Leisure Centres

#### Industry

Nonprofit

#### Website

[www.horizonlc.com](http://www.horizonlc.com)

#### Netwrix Auditor Applications

Netwrix Auditor — Data Discovery and Classification Edition

#### Customer Profile

Horizon Leisure Centres is a not-for-profit organization that operates premier leisure centers Havant and Waterlooville in the UK. These centers are the largest leisure facilities in those boroughs, with more than 1.7 million visitors in 2017. Horizon aims to provide facilities and activities that make life better — at a price everyone in the community can afford.

# Nonprofit Organization Accelerates Data Classification to Comply with GDPR and Saves £80,000 Annually

## THE CHALLENGE

Because Horizon stores personal information about its members, such as medical information, birth certificates and driver's licenses, the organization has to comply with the GDPR. Given their limited financial and human resources, the IT team needed a cost-effective solution to secure data stored across 500,000+ folders and subfolders. They realized that automated data discovery and classification would help them see exactly what kind of data they have and where it is located so they could secure it in accordance with GDPR requirements. Moreover, they wanted a solution that would enable them to quickly satisfy requests from data subjects (processing restrictions, erasures, etc.). Otherwise, Horizon would be subject to thorough checks by the UK's Information Commissioner's Office (ICO) and heavy fines that could lead to complete closure of its centers.

## NETWRIX SOLUTION

The organization started looking for ways to gain better visibility into their data 15 months before GDPR came into effect. After thorough market research, they opted for Netwrix Auditor. Iain Sanders, IT manager at Horizon, explained what drew them to purchase it: "We were quite impressed with Netwrix Auditor and discovered very quickly that this product is the way we want to go. We could see what data we have across our file storages/servers, and it gave us the ability to do a quick real-time search for customers' names in case they want to invoke their data subject rights." Netwrix Auditor brought Horizon the following benefits:

**Optimized discovery and classification of sensitive data.** As the first step on Horizon's path to GDPR compliance, Iain ran data discovery with Netwrix Auditor. He explained, "The software quickly scanned all data that we have and showed the locations of all files containing regulated information. We did not even realize what data we had on our servers until we ran the discovery. Then we reviewed where the sensitive data is being stored and checked if these locations were secure and only management had access to this data." Iain noted that his team plans to repeat this discovery and



## KEY BENEFITS

- Ensured GDPR compliance
- Enabled fast response to data subject requests
- Improved detection of improper activity around the data

[Learn more about Netwrix Auditor](#)



*Our experience with Netwrix Auditor has been spectacular. It enabled us to be proactive towards GDPR and classify all the data we have in over half a million folders. The software is a great time saver. To satisfy a data subject request, I would only need a few minutes to retrieve all necessary information. Without Netwrix Auditor, each request would have required two weeks of solid manual work by four employees. Next year, we plan to expand our Netwrix Auditor installation with applications for Active Directory and Office 365 to have more profound visibility into our data.*

*Iain Sanders, IT Manager,  
Horizon Leisure Centres*



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review process on a quarterly or bi-annual basis to make data classification a continuous process as required by security and compliance best practices.

**Accelerated search of regulated information.** Though Horizon has not yet received any requests from data subjects, they wanted to be ready to address them. With Netwrix Auditor's search capabilities, they will be able to satisfy such requests quickly and accurately. Iain estimates that the organization will save a great deal of time and money by using Netwrix Auditor for this process: "Finding all data we store on a single person would take around two weeks of manual work by four IT specialists. With more requests, discovery could take them the whole month, so we would have to expand the IT team and hire four additional employees, paying them up to £80,000 per year in total. As a non-profit, we cannot afford this. But Netwrix Auditor discovers and indexes all information automatically. You just type in a person's name and within a few minutes, you have all the relevant data back. It is mind blowing."

**Ongoing auditing of activity around sensitive data.** In addition to enabling Iain to know what kinds of sensitive data the organization has, Netwrix Auditor also shows him what is happening around that data. He regularly reviews activity summaries for sensitive files and folders to detect anomalous actions that might require attention. On top of that, he configured alerts on events that can pose risk to regulated data, such as bulk modification, deletion or copying of data and excessive failed access attempts.

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