Landmark Structures Secures Hybrid IT Environment and Increases Accountability of Outsourced Teams

THE CHALLENGE

To maintain Landmark’s competitive edge in the industry and avoid financial and reputational damage, the IT team must prevent data breaches and system outages across their hybrid IT environment. One critical goal was better supervision of the activity of contracted IT staff and consultants, which has access to Active Directory, Office 365 and internal file servers. Any unauthorized or errant changes in these business-critical systems are unacceptable, since they could affect both security and business continuity.

NETWRIX SOLUTION

Adam Billmeier, director of information systems at Landmark Structures, explained why he opted for Netwrix Auditor:

"The product is easy to setup and begin using very quickly with minimal configuration. The ease of deployment was quite useful and we were operational within a couple of hours." With Netwrix Auditor, Landmark Structures gained the following benefits:

Enabled enforcement of security policies. Adam leverages Netwrix Auditor’s reports and alerts to ensure that the activity of internal staff, contract IT staff, and consultants aligns with company policies. It helps him better control the membership of user and distribution groups, user account provisioning, Active Directory configurations, changes within Exchange, and so on. Adam shared the following example: "The software alerts me to changes within sensitive security groups which require specific procedures to be followed. Netwrix Auditor helps us maintain compliance with our internal policies and service agreements."

Streamlined detection and investigation of issues. Now Adam can track down issues much faster. He remembered how he spotted a brute-force attack by reviewing the daily report on failed logons: "Over the course of an evening, a server experienced several thousand failed logins. We determined someone was hammering the web server and were able to quickly identify and eliminate vulnerability. If it wasn’t for Netwrix Auditor, we may not have known that we had this issue until the attackers succeeded in fully compromising the system."

Netwrix Auditor is great software that works well in hybrid environments. It helps us validate compliance with security policies, and ensure that our internal team, contract IT staff, and consultants are following processes correctly and there is no malicious intent in their actions. Overall, we are now confident that our servers are secure. We hope to grow our Netwrix Auditor installation and expand the audit scope to other systems.

Adam Billmeier, Director of Information Systems, Landmark Structures