NetWrix Password Expiration Notifier

Automated password change reminder tool for remote users

Product Overview

Password expiration is a frequent cause of many IT support issues. Passwords that are not changed before they expire can cause help desk calls from end users as well as productivity losses. Windows automatically notifies users of impending password expiration during interactive logon, but in some scenarios—for example, when users have AD accounts only for VPN, Outlook Web Access (OWA), and file shares—users never actually log on interactively and see this standard Windows notification.

Password Expiration Notifier periodically checks all domain users to detect those whose passwords are about to expire in a specified number of days and then sends them friendly reminders. Armed with this tool, administrators can proactively resolve password expiration issues and implement strong password policies without additional drawbacks.

Key Benefits

- **Proactive management of expiring passwords**
  This product proactively notifies all users before passwords expire so that they can quickly change their passwords to avoid downtime and user frustration. Administrators receive daily reports about all accounts that still do not have their passwords changed, regardless of friendly expiration reminders sent to users.

- **Fewer support calls**
  The product eliminates support calls related to account lockouts and password resets because users take care of these tasks after receiving automated reminders.

- **Go green and save!**
  The number of employees working from home grows every day as organizations tend to allow more and more people to work remotely, thus consuming less gas and decreasing CO2 emissions. However, users who don't logon interactively from office computers will never receive password expiration warnings and can easily become locked out. The product solves this issue by sending advance notifications.

- **Regulatory compliance**
  Major compliance regulations, such as SOX and HIPAA, require implementation of strong password policies and usually force passwords to be changed every 90 days or so. The product helps you to decrease negative side effects from strong password policies and to save on related costs.

- **Ease of deployment**
  The product is extremely easy to use, requiring just a few simple steps to get it working.

Key Features

- **Sends expiration reminders to users**

  The product sends friendly reminders by e-mail to users whose passwords are about to expire. Notification e-mails include the account name and password expiration time, prompting users to change their passwords as soon as possible to avoid logon problems.

- **Generates daily reports for administrators**

  The product sends automated daily summary reports to administrators about all accounts with expiring or already expired passwords. This report can be customized to include specific information about user accounts.

- **Allows customizable notifications**

  E-mail notifications sent to users can be customized to include any additional instructions—for example, instructions for how to change the password or how to contact the IT help desk to ask questions. Notifications can include any attributes of the user account, such as account name or employee ID.

- **Defines scope of notifications**

  By default, all domain users are notified and included in reports sent to administrators, but users can be filtered by AD organizational units. For example, administrators can notify only remote employees and exclude system accounts.

- **Integrates with self-service password reset tools**

  E-mail notifications can include a link to the self-service password management system for quickly changing the password and further simplifying life for both the users and the IT helpdesk. NetWrix Password Manager is one example of self-service password reset solutions.

Free Trial

Download a free trial of NetWrix Password Expiration Notifier today:

netwrix.com/pen-trial

The Challenge

Remote users (VPN, OWA), Linux, Mac desktops don't have password change prompts to remind users about expiring passwords. Passwords that are not changed within required timeframes can cause help desk calls from users, productivity losses, and sometimes disruptions of critical services.

The Solution

NetWrix Password Expiration Notifier automatically sends customizable notification e-mails to the account owners and summary reports to system administrators allowing them to proactively resolve Active Directory password expiration issues for end-users and service accounts.

Customers

All Customers:
netwrix.com/customers

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