

NETWRIX NON-OWNER MAILBOX ACCESS REPORTER FOR EXCHANGE 3.0 RELEASE NOTES

This document provides a list of currently known issues that customers may experience with NetWrix Non-owner Mailbox Access Reporter for Exchange 3.0. For each issue the list includes an ID, a brief description and a workaround for the problem.

Table 1: NetWrix Non-owner Mailbox Access Reporter for Exchange 3.0 Issues

ID	Description	Workaround
10037 9744	If the product is disabled (i.e. the Enable checkbox is cleared in the configuration dialog) and then re-enabled after some time, or an upgrade is performed to version 3.0, data will start to be collected only after the first scheduled data collection task is run (at 3 AM by default). As a result, events that occur after the product is re-enabled or upgraded and before the first scheduled task will not be reported.	Run a scheduled data collection task manually immediately after the product is re-enabled or upgraded. To do this, navigate to Start → Administrative Tools → Task Scheduler or Start → Control Panel → Scheduled Tasks (depending on your Windows version), locate the task titled “NetWrix Non-owner Mailbox Access Reporter for Exchange” and launch it.
9889	The product does not report on renaming of mail folders. The fact of accessing a mail folder, as well as all other actions performed on it, will be reflected in reports.	NetWrix plans to support this feature in the future.
9688	The product does not report on actions performed on attachments to email messages. The fact of accessing a message containing an attachment, as well as all other actions performed on a message, will be reflected in reports.	NetWrix plans to support this feature in the future.

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