

NETWRIX USER ACTIVITY VIDEO REPORTER 1.0 RELEASE NOTES

This document provides a list of currently known issues that customers may experience with NetWrix User Activity Video Reporter 1.0. For each issue the list includes an ID, a brief description and a workaround for the problem.

Table 1: NetWrix User Activity Video Reporter 1.0 Issues

| ID | Description | Workaround |
|----------------|--|--|
| 12770 | If integration of video records with other NetWrix modules is enabled, the report called "All Changes with Video" for NetWrix Active Directory Change Reporter, NetWrix Exchange Change Reporter and NetWrix Group Policy Change Reporter will contain audit data for all the three modules. | Contact NetWrix Technical Support to get separate reports for each module. |
| 12776 11838 | On computers running Windows XP/2003/Vista/2008, if a console application (an application that does not have its own graphical user interface and is executed via a command line interface) is launched, the information about this launch and the command line parameters is not written to the detailed activity log (reports metadata). Therefore, data search and positioning inside video files will be unavailable for such applications. The command line parameters and the launch of the application will still be captured and will be available for playback. | This is going to be fixed in the future product versions. |
| 12763 | Links to video recordings will not open from reports saved in the .doc/.xls format, or reports received by subscription and attached to emails in one of these formats. | Save reports in the .pdf format and select this format when configuring a subscription to a report. |
| 12451 | Video capture of an RDP session will be terminated if this session is taken over by another user. | This is going to be fixed in the future product versions. |
| 12182 | If a monitored user connects via an RDP session to a computer that is not monitored by NetWrix User Activity Video Reporter (i.e. the agent is not installed on the remote computer), the | To get a detailed activity log, configure the product to monitor the computer accessed through a RDP connection. When a computer is added to the target computer |



| | information on the launch of applications and opening windows inside this RDP session is not written to the detailed activity log (reports metadata). Therefore, data search and positioning inside video files will be unavailable for such video recording sessions. All activity inside such RDP session will still be captured and will be available for playback. | collection, the NetWrix User Activity Video Reporter agent will be installed on it, that will collect both video and a detailed activity log (metadata). |
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| 12807 | On Windows 8/Windows Server 2012, the information on the launch of Windows Store (Metro-style) applications is not written to the detailed activity log (reports metadata), as applications in a tile-based interface do not have application descriptions or window titles. Therefore, data search or positioning inside video files will be unavailable for such applications. A video recording session will not start before the user accesses their desktop for the first time. | This is going to be fixed in the future product versions. |
| 12100 | On Windows XP/2003, the information on the launch of applications through the "Run as different user" menu option is not written to the detailed activity log (reports metadata), so it will be unavailable for data search or positioning inside video files. | This is going to be fixed in the future product versions. |
| 11637 | Although you can configure the product to write video only if certain applications are activated, the whole desktop will be captured, not just the application windows that trigger a video recording session. | In the future product versions a choice option is going to be implemented to select whether the whole desktop must be captured, or only the selected applications and windows. |
| 12951 | If an Activity Records summary is generated with the Show detailed user activity log option enabled and then saved in the HTML format, clicking the links for different timestamps will start video playback from the beginning. | For positioning and data search, watch Activity Records summaries from NetWrix Management Console. |

Last updated: January 2013