

NETWRIX EVENT LOG MANAGER ADMINISTRATOR'S GUIDE

Product Version: 4.0

July/2012

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1. Introduction

1.1. Overview

This guide contains an overview of the NetWrix Event Log Manager functionality, and detailed step-by-step instructions on how to configure and use the product. It is intended for system administrators and integrators.

1.2. How This Guide Is Organized

This section explains how this guide is organized and provides a brief overview of each chapter.

- Chapter <u>1 Introduction</u>: the current chapter. It explains the purpose of this document, defines its audience and explains its structure.
- Chapter <u>2 Product Overview</u>: contains an overview of the product functionality, lists its main features and explains its workflow. It also contains information on licensing.
- Chapter <u>3 NetWrix Enterprise Management Console Overview</u>: contains a description of the NetWrix Enterprise Management Console features and provides links to the related information.
- Chapter <u>4 Configuring Managed Objects</u>: explains how to create and configure a
 Managed Object using the Managed Object wizard and how to modify the Managed
 Object settings.
- Chapter <u>5 Configuring Reports</u>: provides instructions on how to configure reports based on Microsoft SQL Server Reporting Services.
- Chapter <u>6 Configuring Subscriptions to Reports</u>: explains how to configure automatic reports generation and delivery.
- Chapter <u>7 Configuring Global Settings</u>: provides instructions on how to configure
 the settings that will be applied to all existing Managed Objects and all NetWrix
 modules enabled for these objects.
- Chapter <u>8 Configuring Events Summary Options</u>: contains an overview of the files providing additional possibilities for the events summary configuration.
- Chapter 9 Importing Audit Data: explains how to import collected data from the Audit Archive to an SQL database using the NetWrix Database Importer tool.
- Chapter 10 Data Collection: explains the data collection workflow, provides instructions on how to configure the data collection schedule and view audit data.
- Chapter <u>11 Reports</u>: contains a description of all available report types, provides instructions on how to view them with examples.
- Appendix: Supporting Data: contains Event Log Manager registry keys and a list of all documents published to support NetWrix Event Log Manager.

2. PRODUCT OVERVIEW

2.1. Key Features and Benefits

NetWrix Event Log Manager is a tool for event log consolidation and archiving and for real-time alerting on specified events. NetWrix Event Log Manager provides the following functionality:

- Consolidation of all event log and syslog entries from an entire network into a central location.
- Compression and archiving of collected data for convenient analysis, prevention of data loss and audit purposes.
- Storage of event log entries in a SQL database.
- Detection of critical events and sending of email alerts.
- Reports based on SQL Server Reporting Services, with filtering, grouping and sorting;
 predefined reports for GLBA, HIPAA, SOX, and PCI regulatory compliances.
- Historical reporting for any specified period of time.

2.2. Product Workflow

A typical Event Log Manager data collection and reporting workflow is as follows:

- The administrator configures Managed Objects, i.e. collections of computers that will be monitored.
- 2. The administrator sets parameters for automated data collection, and defines types of events that must be written to the Audit Archive (local file storage) and/or an SQL database. It is also possible to specify events that must trigger real-time alerts.
- NetWrix Event Log Manager collects all new event log entries and archives them in the Audit Archive. Archived audit data can be viewed using the NetWrix Event Viewer tool.
- 4. If an event that triggers an alert is detected, an email notification is sent to the specified recipients.
- 5. If the Reports feature is enabled and configured, audit data is also written to a specified SQL database. You can generate various detailed SSRS-based reports using a set of pre-defined report templates. SSRS-based reports can be viewed either in NetWrix Enterprise Management Console, or in a web browser. Also, you can subscribe to these reports and receive them by email.
- 6. An events summary is emailed to the specified recipients every 24 hours by default, or on request.

The following figure illustrates the NetWrix Event Log Manager workflow:



Figure 1: NetWrix Event Log Manager Workflow

2.3. Licensing Information

NetWrix Event Log Manager is available in two editions: Freeware and Enterprise. The following table outlines the difference between them:

Table 1: NetWrix Event Log Manager Editions

| Feature | Freeware Edition | Enterprise Edition |
|--|---------------------|--|
| Long-term archiving and reporting | Only for 1 month | Any period of time |
| Reports based on SQL Server Reporting Services, with filtering, grouping and sorting | No | Yes |
| Predefined reports for GLBA, HIPAA, SOX, and PCI regulatory compliances | No | Yes |
| Custom reports | No | Yes. Create manually or order from NetWrix (3 reports at no charge!) |
| Enterprise-class scalability | No | Yes |
| Subscription to reports | No | Yes |
| A single installation handles multiple computer collections, each with its own individual settings | No | Yes |
| Consolidation of all event log and syslog entries from an entire network into a central location. | Only for event logs | Yes |
| Integrated interface for all NetWrix products, which provides centralized configuration management | No | Yes |

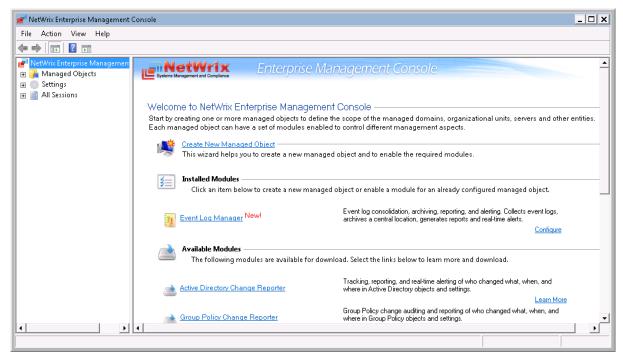
| Integrated reports with lots of predefined out-of-the-box reports for all the major platforms. | No | Yes |
|--|--|--|
| Technical Support | Support Forum, Knowledge Base | Full range of options (phone, email, submission of support tickets, Support Forum, Knowledge Base) |
| Licensing | Free of charge for up to 10 servers/DCs and 100 workstations | Per monitored machine or volume license, please request a quote |

3. NETWRIX ENTERPRISE MANAGEMENT CONSOLE OVERVIEW

NetWrix Event Log Manager Enterprise Edition is integrated into NetWrix Enterprise Management Console, which is a convenient tool that allows configuring Managed Objects, their settings and reporting options.

To start NetWrix Enterprise Management Console, navigate to Start → All Programs → NetWrix → Event Log Manager → Event Log Manager (Enterprise Edition):

Figure 2: NetWrix Enterprise Management Console Main Page



With NetWrix Enterprise Management Console you can do the following:

- Manage all NetWrix change auditing products' settings via an integrated interface
- Create and configure Managed Objects for Windows and Syslog-based platforms
- Enable and configure SSRS-based reports
- Enable and configure real-time alerts
- Enable and configure long-term archiving
- View Reports in a built-in browser
- Enable and configure subscriptions to Reports
- Configure your Managed Objects' settings in a batch

4. CONFIGURING MANAGED OBJECTS

In NetWrix Event Log Manager, a Managed Object is a computer collection that you monitor for events.

This chapter provides detailed step-by-step instructions on how to:

- Create a Managed Object
- Configure Real-Time Alerts
- Configure Audit Archiving Filters
- Modify Managed Object Settings

4.1. Creating a Managed Object

To create and configure a Managed Object, perform the following procedure:

Procedure 1. To create and configure a Managed Object

 Navigate to Start → All Programs → NetWrix → Event Log Manager → Event Log Manager (Enterprise Edition). In NetWrix Enterprise Management Console click the Managed Objects node in the left pane. The Managed Objects page will be displayed:

🚅 NetWrix Enterprise Management Console <u>e File Action View W</u>indow <u>H</u>elp _ B × 虐 NetWrix Enterprise Managemen NetWrix \mu Managed 🕀 🧶 Settings Managed Objects Configure managed objects and modules. Managed objects can be grouped into folders. Create New Managed Object This wizard helps you to create a new managed object and to enable the required modules. Create New Folder Create a folder to group managed objects.

Figure 3: Managed Objects Page

 Click Create New Managed Object in the right pane, or, alternatively, right-click the Managed Objects node and select New Managed Object from the popup menu to start the New Managed Object wizard:

Note: For your convenience, you can group Managed Objects into folders. To do this, right click the **Managed Objects** node, select **New Folder**, specify folder name, and then create new Managed Objects inside this folder. You cannot move existing Managed Objects into folders once they have been created.

Select Managed Object type from the list:

Installed Managed Object Types

Computer
Collection

Available Managed Object Types

Domain Organizational VMware Virtual
Unit Center

A computer collection can contain the following item types: EMC VNX/VNXe/Celerra, NetApp filer, SQL Server instance, Syslog, Windows File Share, Windows Server.

Figure 4: New Managed Object Wizard: Selecting Managed Object Type

3. On the first step, select **Computer Collection** as the Managed Object type and click **Next** to continue.

Note: If you have installed other NetWrix products previously, the list of Managed Object types may contain several options.

4. On the next step, click the **Specify Account** button:

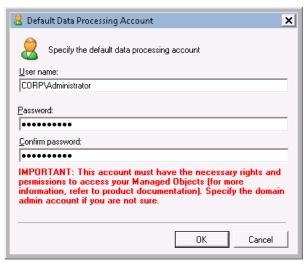
Note: If you have installed other NetWrix products previously and specified the default account and email settings on their configuration, steps 4-7 of this procedure will be omitted.

Figure 5: New Managed Object Wizard: Specifying the Default Account



5. Enter the default data processing account (<domain name>\<account name>) that will be used by NetWrix Event Log Manager for data collection. This must be a local admin account on the computer where NetWrix Event Log Manager is installed and on the target computers. If this account is going to be used to access an SQL database, it must also belong to the target database owners (dbo) role:

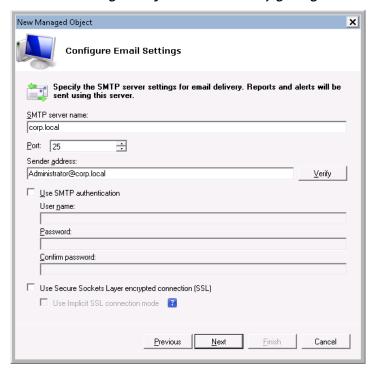
Figure 6: Default Data Processing Account



Click **OK** to continue.

- **Note:** If later you need to modify the default account, in NetWrix Enterprise Management Console navigate to **Settings** → **Schedule**. Under **Data Processing Account** click the **Change** button and specify the name and password of a new account.
- 6. On the next step, specify the email settings that will be used to send events summaries and reports:

Figure 7: New Managed Object Wizard: Configuring Email Settings



The following parameters must be specified:

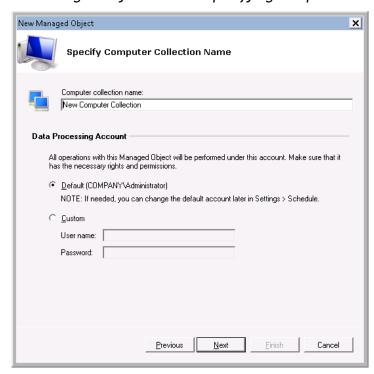
Table 2: Email Settings Parameters

| Parameter | Description |
|---|---|
| SMTP server name | Enter your SMTP server name. |
| Port | Enter your SMTP server port number. |
| | Enter an email that will appear in the "From" field in reports and alerts. |
| Sender address | To check the correctness of the email address, click Verify . The system will send a test message to the specified address and will inform you if any problems are detected. |
| Use SMTP authentication | Select this check box if your mail server requires SMTP authentication. |
| User name | Enter a user name for SMTP authentication. |
| Password | Enter a password for SMTP authentication. |
| Confirm password | Enter a password for SMTP authentication once again. |
| Use Secure Sockets Layer encrypted connection (SSL) | Select this check box if your SMTP server requires SSL to be enabled. |
| Use Implicit SSL connection mode | Select this check box if the implicit SSL mode is used, which means that SSL connection is established before any meaningful data is sent. |

Note: If later you need to modify the email settings, in NetWrix Enterprise Management Console, navigate to **Settings** \rightarrow **Email Notifications**. In the right pane, click the **Configure** button and edit the required parameters.

7. On the next step, specify your computer collection name:

Figure 8: New Managed Object Wizard: Specifying Computer Collection Name



8. If you want to use a specific account to collect data from this computer collection (other than the one you specified as the default data processing account earlier in this procedure), select the **Custom** radio button and specify the credentials.

Note: This account must be granted the same permissions and access rights as the default data processing account.

On the next step, make sure that NetWrix Event Log Manager is selected under Installed Modules:

Note: If you have installed other NetWrix products previously, the list of installed modules may contain several options.

Figure 9: New Managed Object Wizard: Adding Modules



On this step, under **Available Modules**, there is a list of other NetWrix products that monitor computer collection as a Managed Object type. To get more information on these products, select a module and click the **Download Module** button. You will be redirected to the product's website page.

10. To be able to use the Reports functionality, on the next step, select the **Enable Reports** option:

Note: If you do not enable the **Reports** feature, audit data will not be written to an SQL database and you will not be able to receive SSRS-based reports.

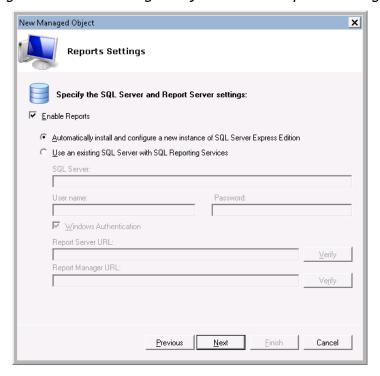


Figure 10: New Managed Object Wizard: Reports Settings

- 11. Select one of the following options:
 - Automatically install and configure a new instance of SQL Server Express Edition: Select this option if you want the system to automatically install SQL Server 2005 Express with Advanced Services and configure the Reporting Services used by the NetWrix Event Log Manger Reports feature.
 - **Note:** It is recommended to consider maximum database size in different SQL Server versions, and make your choice based on the size of the environment you are going to monitor, the number of users, the events you are going to collect, etc. Note, that maximum database size in SQL Server Express editions may be insufficient.
 - Use an existing SQL Server with SQL Reporting Services: Select this option if you
 want to use an already installed SQL server instance, or if you want to install and
 configure it manually before proceeding with NetWrix Event Log Manager
 configuration.

Note: For details on how to install Microsoft SQL Server 2005/2008 R2 Express and configure the Reporting Services, refer to the following NetWrix technical article: Installing Microsoft SQL Server and Configuring the Reporting Services

If the second option is selected, specify the following parameters:

 Parameter
 Description

 SQL Server
 Specify the name of the SQL Server instance where a database of collected audit data will be created.

 User name
 Specify a user name for SQL Server authentication.

 NOTE: This user must belong to the target database owners (dbo) role.

 Password
 Specify a password for SQL Server authentication.

 Windows Authentication
 Select this option if you want to use the default data

Table 3: Reports Parameters

| | processing account (specified earlier in this procedure) to access the SQL database. |
|--------------------|---|
| Report Server URL | Specify the Report Server URL. NOTE: It is recommended to click the Verify button to ensure that the resource is reachable. |
| Report Manager URL | Specify the Report Manager URL. NOTE: It is recommended to click the Verify button to ensure that the resource is reachable. |

Note: If you have already created other Managed Objects and configured the **Reports** settings for them, on this step you will only be prompted to enable or disable the **Reports** feature for this Managed Object. Also, you will only be able to select the SQL database that was previously created for other Managed Objects. If you want to write events for this Managed Object to a different SQL database, you can change the **Reports** settings after the completion of the New Managed Object wizard. For infiormation on how to change these settings, refer to Procedure 6 To specify SQL Server settings.

12. Click Next to continue.

If you have selected to automatically install and configure SQL Server 2005 Express, the Reports Configuration wizard will start:



Figure 11: Reports Configuration Wizard

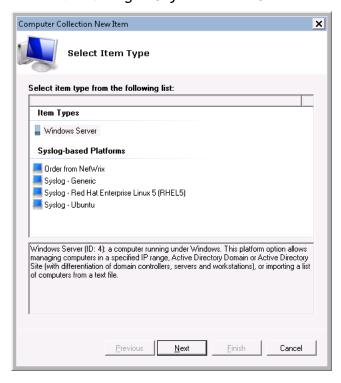
Follow the instructions of the wizard to install and configure SQL Server 2005 Express with Advanced Services.

13. On the next step, add items to your computer collection. To do this, click the **Add** button:

Figure 12: New Managed Object Wizard: Add Items to Collection

14. In the Computer Collection New Item wizard, select one of the predefined platform types: Windows Server or Syslog-based Platform. Also, you can order a custom syslogbased platform from NetWrix by selecting the Order from NetWrix option and clicking the link below:

Figure 13: New Managed Object Wizard: Select Item Type



Note: If you have configured custom syslog platforms previously, they will appear in the **Syslog-based Platforms** list.

15. Click Next.

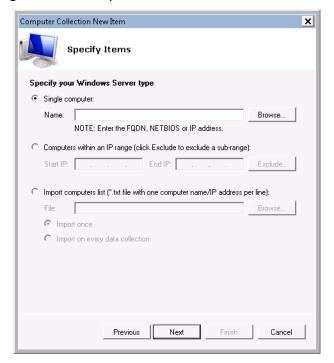


Figure 14: Computer Collection New Item Wizard

The following selection options are provided:

- <u>Single computer</u>: allows specifying a single computer by entering its FQDN, NETBIOS name or IP address. You can click the **Browse** button to select from network computers.
- <u>Computers within an IP range</u>: allows specifying an IP range for computers you want to monitor. Also, you can exclude sub-ranges of IP addresses from monitoring by clicking the <u>Exclude</u> button. Enter the IP range you want to exclude, and click <u>Add</u>. Then click <u>OK</u>:

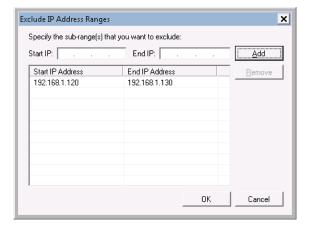


Figure 15: Exclude IP Address Ranges

- <u>Import computers list</u>: allows importing computers' names from a file. This file
 must be in a plain text format; each line must contain the FQDN/NETBIOS/IP
 address of one computer. If you select to import a list of computers from a file,
 select one of the following options:
 - o **Import once**: The list of computers will be imported once, and if later you edit this file, this will not affect your monitored computer collection.

- o **Import on every data collection**: The file will be uploaded every time a scheduled data collection task is run, so you can add/remove computers from your monitored computer collection by editing this file.
- 16. Click **Next** to continue. Review your new item's settings and click **Finish**. It will be added to the computer collection. You can add more items if needed.
- 17. On the next step, you can select the Enable Network Traffic Compression option:

Figure 16: New Managed Object Wizard: Network Traffic Compression



If this feature is enabled, an agent will be installed automatically that runs on the managed computers, collects and pre-filters data, and sends it to NetWrix Event Log Manager in a compressed format. It significantly improves data transfer and minimizes impact on target computer's performance.

Note: It is highly recommended to enable this feature for correct processing of events.

18. Click **Next** to continue. On the next step, you must specify the events summary recipient(s):

Specify Events Summary Recipients

Events Summary Recipients:

Name

Add...

Edit...

Remove

Figure 17: New Managed Object Wizard: Specifying Events Summary Recipients

Click the **Add** button and specify the email address(es) where the events summary must be delivered:

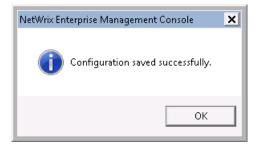
Figure 18: New Email Address



It is recommended to click the **Verify** button. The system will send a test message to the specified email address and will inform you if any problems are detected.

- 19. Click **Next** to continue. On the following step, you can to configure real-time alerts. For detailed instructions on how to do this, refer to Section <u>4.2 Configuring Real-Time Alerts</u>.
- 20. On the next step, you can configure Audit Archiving Filters. For detailed instructions on how to do this, refer to Section 4.3 Configuring Audit Archiving Filters.
- 21. On the last step, review your Managed Object settings and click **Finish** to complete the wizard. The following confirmation message will be displayed:

Figure 19: New Managed Object Creation Confirmation



The newly created Managed Object will appear under the **Managed Objects** node, and its details will be displayed in the right pane:

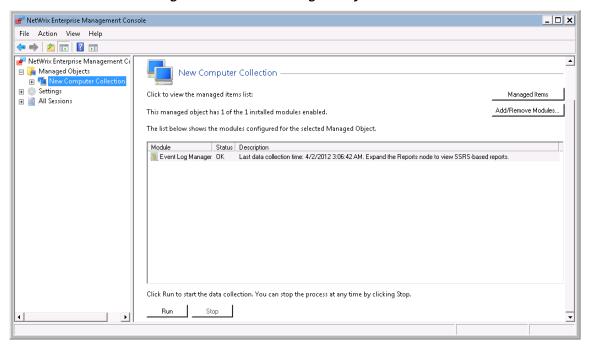


Figure 20: New Managed Object Details

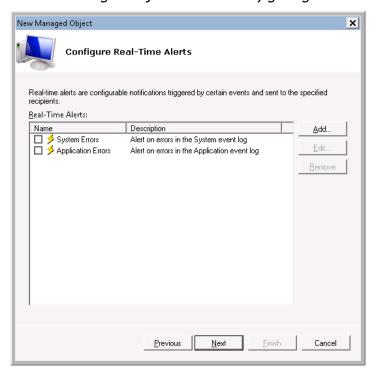
4.2. Configuring Real-Time Alerts

Real-time alerts are configured using the New Alert wizard. This wizard can be launched from the following locations:

New Managed Object wizard

When creating a Managed Object, the following dialog is displayed:

Figure 21: New Managed Object Wizard: Configuring Real-Time Alerts



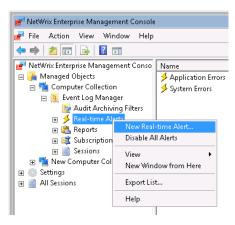
There are two predefined real-time alerts. You can enable them for this Managed Object by selecting the corresponding check-box, edit or remove these alerts.

To start the New Alert wizard, click the Add button.

NetWrix Enterprise Management Console

To start the **New Alert** wizard, right-click the **Real-time Alerts** node and select the **New Real-time Alert** option from the pop-up menu:

Figure 22: Launching the New Alert Wizard in NetWrix Enterprise Management Console

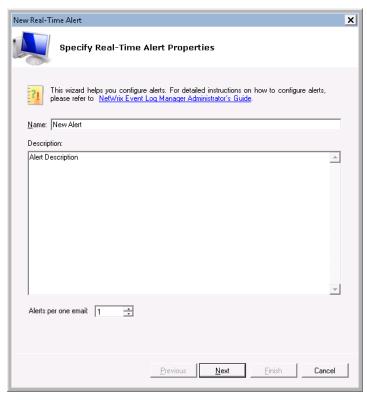


To configure a real-time alert, perform the following procedure:

Procedure 2. To configure a real-time alert

1. Launch the New Alert wizard:

Figure 23: New Alert Wizard: Specifying Real-Time Alert Properties

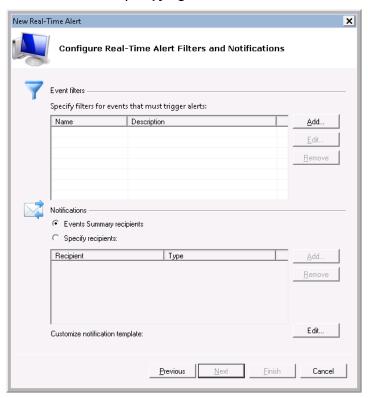


2. In this dialog, specify the alert's name and description and set the number of alerts per one email. Grouped alerts for different computers will be delivered in separate

email messages. This value is set to 1 by default, which means that each alert will be delivered as a separate email message.

3. Click **Next**. The following dialog will be displayed:

Figure 24: New Alert Wizard: Specifying Real-time Alert Filters and Notifications



4. In the Configure Real-Time Alert Filters and Notifications dialog, you must specify at least one event filter that will trigger the alert. To add a new filter, click the Add button under Event filters. The following dialog will be displayed:

Figure 25: Event Filters

Specify the following parameters:

Table 4: Event Filter Parameters

| Parameter | Description | | |
|-----------------------------------|---|--|--|
| | Event tab | | |
| Name Enter the event filter name. | | | |
| Description | Enter the event filter description (optional). | | |
| | Select an event log from the drop-down list. You will only be alerted on events from this event log. You can also specify a different event log. The correct event log's name you can find in the Full Name field of the Log Properties dialog. | | |
| Event Log | To find out a log's name, navigate to Start → Control Panel → Administrative Tools → Event Viewer → Applications and Services Logs, expand the Microsoft node and select Windows. Then expand the Windows node and the required <log_name> node, right-click the file under it and select Properties from the pop-up menu. On the Log Properties dialog General tab, find the event log's name in the Full Name field.</log_name> | | |
| | NetWrix Event Log Manager does not collect the Analytic and Debug logs, so you cannot configure alerts for these logs. NOTE: You can use a wildcard (*). In this case you will be alerted on events from all Windows logs except for the ones mentioned above. Syslog events will be ignored. | | |
| | Event Fields tab | | |
| Event ID | Enter the identifier of a specific event that you want to be alerted on. You can add several IDs separated by comma. | | |
| Event Level | Select the event types that you want to be alerted on. If the Event Level check box is cleared, you will be alerted on all event types of the specified log. | | |
| | Specify a computer. You will only be alerted on events from this computer. | | |
| | NOTE: If you need to specify several computers, you can define a mask for this parameter. Below is an example of a mask: | | |
| | * - any machine | | |
| | computer -a machine named 'computer' | | |
| Computer | *computer* - machines with names like 'xXxcomputerxXx' or 'newcomputer' | | |
| | computer? - machines with names like 'computer1' or 'computerV' | | |
| | co?puter - machines with names like 'computer' or 'coXputer' | | |
| | ?????? - any machine with a 5-character name | | |
| | ???* - any machine with a 3-character name or longer | | |
| | Enter a user's name. You will be alerted only on the events generated under this account. | | |
| User | NOTE: If you need to specify several users, you can define a mask for this parameter in the same way as for the Computer entry field. | | |
| | Specify this parameter if you want to be alerted on the events from a specific source. | | |
| Source | NOTE: If you need to specify several sources, you can define a mask for this parameter in the same way as for the Computer entry field. | | |

| Category | Specify this parameter if you want to be alerted on a specific event category. | |
|--|--|--|
| Insertion Strings tab | | |
| Consider the following event Insertion Strings | Specify this parameter if you want to receive alerts on events containing a specific string in the EventData. You can use a wildcard (*). | |

Customize the notification template if needed. To do this, in the **Configure Real- Time Alert Filters and Notifications** dialog, click the **Edit** button next to **Customize notifications template**. The following dialog will open:

Figure 26: Edit Notification Template

- 5. In the Configure Real-Time Alert Filters and Notifications dialog, specify the addresses for alerts delivery. If you want notifications to be delivered to the email address specified in the previous step, select the Events Summary recipients radio button under Notifications. Alternatively, you can configure alerts delivery to other email addresses.
- 6. Edit the template by deleting or inserting information fields.
- 7. Click **Next** to continue. Review your real-time alert settings and click **Finish**. A new real-time alert will be added.

4.3. Configuring Audit Archiving Filters

Audit archiving filters define which events will be saved into the Audit Archive and/or a SQL database (if the **Reports** feature is enabled).

Note: Real-time alert filters and audit archiving filters are not related, and the latter do not affect the alerts functionality.

Audit archiving filters can be configured using:

• <u>The New Managed Object wizard</u>. When creating a Managed Object, the following dialog is displayed:

Configure Audit Archiving Filters Audit archiving filters define which events will be saved into the local repository and/or the SQL database (if Reports are enabled). Inclusive Filters Write to Name Add. ☐ All Windows Logs Audit Archive ✓ Syslog Audit Archive, SQL Database ✓ User Account Management Audit Archive, SQL Database ☑ Group Management Audit Archive, SQL Database ☑ Group Membership Management Audit Archive, SQL Database ✓ Administrative Password Resets Enable Audit Archive, SQL Database Exclusive Filters Don't write to Name Add. Cancel $\underline{N}\text{ext}$

Figure 27: New Managed Object Wizard: Audit Archiving Filters

• <u>Enterprise Management Console</u>. Click the **Audit Archiving Filters** node to display the settings in the right pane:

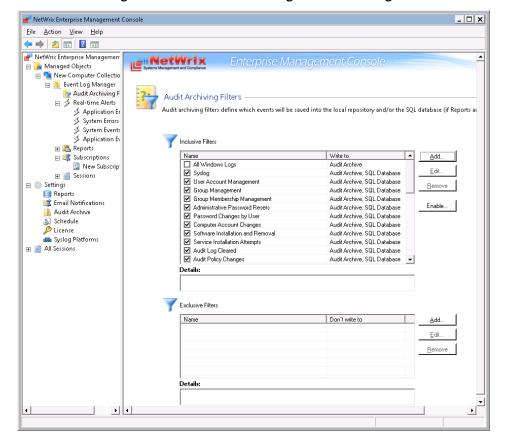


Figure 28: Audit Archiving Filters Settings

To configure audit archiving filters, you can perform the following operations:

- To collect events required to generate a specific report, you must select a filter
 whose name coincides with this report's name. You can click the Enable button
 and select Filters for Reports. All filters required to store events for all available
 reports will be selected automatically.
- To select filters required to collect events for regulatory compliances (GLBA, HIPAA, PCI, SOX), click the Enable button, click Select compliance and choose the required regulation.
- To create or change an audit archiving filter, perform the following steps either in the **New Managed Object** wizard or in NetWrix Enterprise Management Console:
- a. Click **Add** or **Edit** to create a new or modify an existing filter respectively. The following dialog will open:

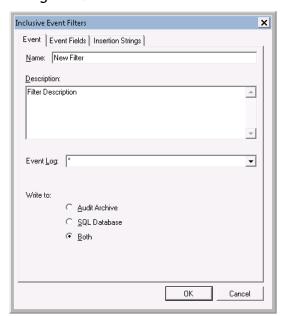


Figure 29: Inclusive Event Filters

b. Specify the following parameters and click **OK** to save the changes:

Parameter Description Event tab Name Enter the event filter name. Enter the event filter description (optional). Description Select an event log from the drop-down list. You will only be alerted on events from this event log. You can also specify a different event log. The correct event log's name you can find in the Full Name field of the Log Properties To find out a log's name, navigate to Start → Control Panel → Administrative Tools → Event Viewer → Applications and Services Logs, expand the Microsoft Event Log node and select Windows. Then expand the Windows node and the required <Log_Name> node, right-click the file under it and select Properties from the pop-up menu. On the Log Properties dialog General tab, find the event log's name in the Full Name field. NetWrix Event Log Manager does not collect the Analytic and Debug logs, so you cannot configure alerts for these

Table 5: Event Filter Parameters

| | logs. |
|-------------|--|
| | By selecting the Syslog option, the events from Syslog- based platforms only will be processed. Events from custom Windows logs with the same name will not be collected. |
| | NOTE: You can use a wildcard (*). In this case: |
| | For inclusive filters: all Windows logs except for the ones mentioned above will be saved. Syslog events will be ignored. |
| | For exclusive filters: all Windows logs events will be excluded. Syslog events will be stored. |
| | Select the location to write events to. |
| Write to | NOTE: It is recommended to write the same events to the Audit Archive and to a SQL database, because if your database is corrupted, you will be able to import the necessary data from the Audit Archive using the NetWrix Database Importer tool. |
| | Event Fields tab |
| Event ID | Enter the identifier of a specific event that you want to save. You can add several IDs separated by comma. |
| | Select the event types that you want to save. If the Event Level check box is cleared, all event types will be saved. |
| Event Level | NOTE: If your monitored computers run Windows Vista and above and you want to select the inclusive Success Audit/Failure Audit filters, note that on these platforms these events belong to the "Information" level, so they will not be collected if you select the Information check box in the Exclusive Filters. |
| | Specify a computer. Only events from this computer will be saved. NOTE: If you need to specify several computers, you can define a mask for this parameter. Below is an example of a mask: * - any machine |
| | computer -a machine named 'computer' |
| Computer | *computer* - machines with names like 'xXxcomputerxXx' or 'newcomputer' |
| | computer? - machines with names like 'computer1' or 'computerV' |
| | co?puter - machines with names like 'computer' or 'coXputer' |
| | ????? - any machine with a 5-character name |
| | ???* - any machine with a 3-character name or longer |
| | Enter a user's name. Only events created by this user will be saved. |
| User | NOTE: If you need to specify several users, you can define a mask for this parameter in the same way as for the Computer entry field. |
| | Specify this parameter if you want to save events from a specific source. |
| Source | NOTE: If you need to specify several sources, you can define a mask for this parameter in the same way as for the Computer entry field. |
| Category | Specify this parameter if you want to save a specific events category. |
| | Insertion Strings tab |

| Consider the following event Insertion Strings | Specify this parameter if you want to store events containing a specific string in the EventData. You can use a wildcard (*). |
|---|--|
|---|--|

4.4. Modifying Managed Object Settings

If later you need to modify an existing Managed Object's settings, perform one of the following procedures:

- <u>Procedure 3 To modify general Managed Object settings</u>: to enable or disable NetWrix modules for the selected Managed Object.
- <u>Procedure 4 To edit computer collection items list</u>: to add, remove or edit items in your computer collection.
- <u>Procedure 5 To modify the Event Log Manager settings</u>: to modify the product settings.

Procedure 3. To modify general Managed Object settings

 In NetWrix Enterprise Management Console, expand the Managed Objects node and select your Managed Object. The following page will be displayed with the list of NetWrix modules enabled for this Managed Object:

🚅 NetWrix Enterprise Management Console <u>F</u>ile <u>A</u>ction <u>V</u>iew <u>H</u>elp 🥑 NetWrix Enterprise Managemen General Items ☐ Managed Objects - NetWrix New Computer Collection Click to view the managed items list: Add/Remove Modules... This managed object has 1 of the 1 installed modules enabled. The list below shows the modules configured for the selected Managed Object. Status Description 🌆 Event Log Manager Successfully configured 🛮 Click Run to start event processing now, or wait until the scheduled run (every 10 minutes by default). Click Run to start the data collection. You can stop the process at any time by clicking Stop.

Figure 30: Computer Collection Page

 To enable or remove NetWrix modules for this Managed Object, click the Add/Remove Modules button. A window containing a list of installed and available modules will be displayed:

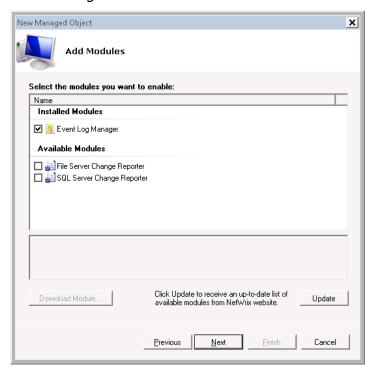


Figure 31: Add/Remove Modules

Note: If you have installed other NetWrix products previously, the list of installed modules may contain several options.

Under Available Modules, there is a list of other NetWrix products that monitor computer collection as a Managed Object type. To get more information on these products, select a module and click the **Download Module** button. You will be redirected to the product's website page.

3. To enable an installed module to monitor your Managed Object, select the corresponding check box. To remove an installed module, deselect the corresponding check box.

Note: By removing a module, you simply disable it for this Managed Object. The corresponding NetWrix product will not be uninstalled. If only one module is enabled for your Managed Object, you will not be able to remove it.

- 4. Click Next.
- 5. On the next step, you can add an item to your computer collection. For detailed instructions on how to add an item, refer to Step 13 of <a href="Procedure 1 To create and configure a Managed Object.
- 6. On the last step, review your Managed Object settings and click Finish.

Procedure 4. To edit computer collection items list

 In NetWrix Enterprise Management Console, expand the Managed Objects node, select your Managed Object, and open the Items tab in the right pane, or click the Managed Items button. The following page will be displayed with the list of items that belong to your computer collection:

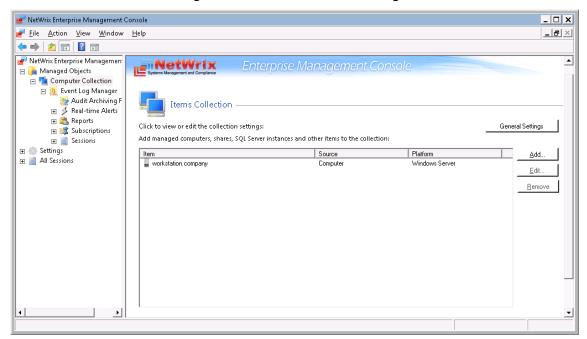


Figure 32: Items Collection Page

- 2. Use the following buttons to edit the list:
- Add: Click this button to add a new computer to the collection.
- **Import:** Click this button to import computer names from a file (a *.txt file with one entry per line).
- Remove: Use this button to delete a computer from the list.

Procedure 5. To modify the Event Log Manager settings

 In NetWrix Enterprise Management Console, expand the Managed Objects → <your_managed_object> node, and select Event Log Manager. The following page will be displayed:

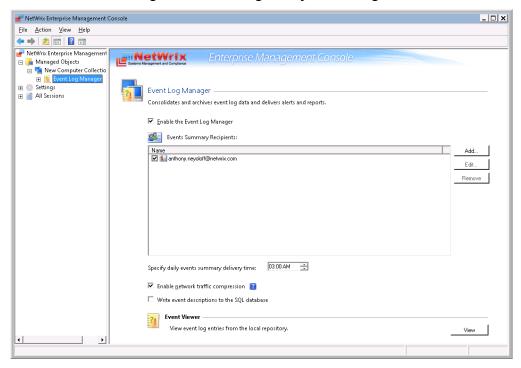


Figure 33: Managed Object Settings

- 2. Perform one of the following operations if necessary:
 - <u>To disable (or enable, if disabled) the Event Log Manager module for this Managed</u> Object, deselect/select the corresponding check box.
 - To add an email address to the Events Summary Recipients list, click the Add button. Specify the email address you want to add and click OK. To check the correctness of the email address, click Verify. The system will send a test message to the specified address and will inform you if any problems are detected.
 - <u>To modify an email address in the Events Summary Recipients list</u>, select it from the list and click the **Edit** button. Edit the address and click **OK**.
 - <u>To remove an email address from the Events Summary Recipients list</u>, select it from the list and click the **Remove** button. The selected address will be removed from the list.
 - <u>To modify the events summaries sending time</u>, set new time in the corresponding entry field. Events summaries will be delivered daily at the specified time.
 - To disable (or enable, if disabled) the **Network Traffic Compression** option, deselect/select the corresponding check-box.
 - <u>To write event descriptions to a SQL database</u>, select the corresponding check box.
 - To view collected data from the Audit Archive, you can use the NetWrix Event Viewer tool. For more information on how to do this, refer to Section 10.3 Viewing Audit Data in NetWrix Event Viewer.

5. CONFIGURING REPORTS

The Event Log Manager functionality allows generating reports based on Microsoft SQL Server Reporting Services. The SSRS-based reports have the following advantages:

- You can use a wide variety of pre-defined report templates. Besides, these reports
 will help you stay compliant with different standards and regulations (GLBA,
 HIPAA, PCI, SOX).
- You can use different output formats for your reports, such as PDF, XLS, etc.

This chapter provides instructions on how to configure or modify the reports settings for your managed objects, and explains how to view reports. For detailed information, refer to the following sections:

- Specifying SQL Server Settings
- Uploading Report Templates to the SRS Server
- Assigning Permissions to View SSRS-Based Reports
- Viewing SSRS-Based Reports

5.1. Specifying SQL Server Settings

To configure SQL Server settings for an existing Managed Object, perform the following procedure:

Procedure 6. To specify SQL Server settings

1. In NetWrix Enterprise Management Console, expand the Managed Object → <your_managed_object> → Event Log Manager node and select Reports. The following page will be displayed:

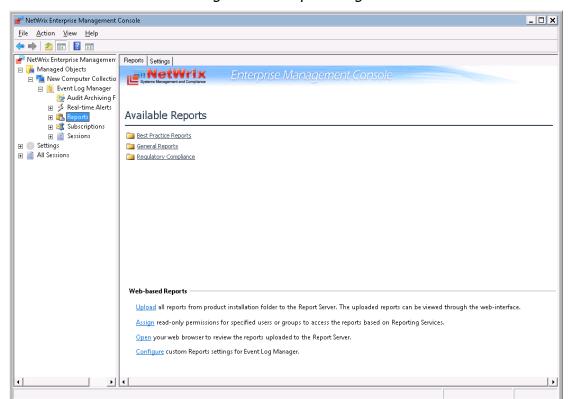


Figure 34: Reports Page

2. In the right pane, click on **Configure** under **Web-based Reports**, or switch to the **Settings** tab. The following page will be displayed:

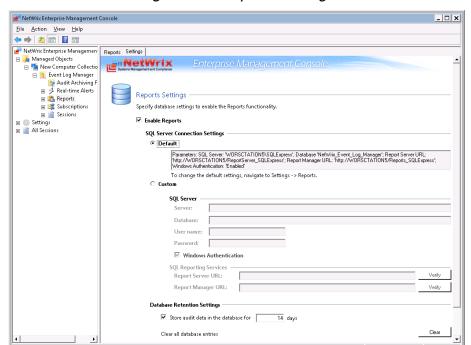


Figure 35: Reports Settings

3. Specify the following parameters:

Table 6: Reports Settings

| Parameter | Description |
|---|--|
| Enable Reports | Select this check box to enable the reports functionality for the selected Managed Object. |
| Default | Select this option to use the default SQL Server connection settings. |
| Custom | Select this option to specify your custom Reports settings. |
| Server | Specify the name of an existing SQL Server instance where a database of audit data will be created. |
| Database | Specify the SQL database name. |
| User name | Specify a user to access the SQL Server. This user must belong to the target database owners (dbo) role. |
| Password | Specify a password to access the SQL Server. |
| Windows Authentication | Select this option if you want to use the default account (specified on Managed Object creation) to access the SQL database. |
| Report Server URL | Specify the Report Server URL. NOTE: It is recommended to click the Verify button to ensure that the resource is reachable. |
| Report Manager URL | Specify the Report Manager URL. NOTE: It is recommended to click the Verify button to ensure that the resource is reachable. |
| Store audit data in the database for x days | Specify the retention period for collected data to be stored in the SQL database. NOTE: This value is set to 14 days by default. If you want to be able to view reports for a longer period in the past, change this value. |

| Clear all database entries | Click the Clear button if you want to delete all events from a SQL database. |
|----------------------------|--|
|----------------------------|--|

4. Click Apply to save the changes.

5.2. Uploading Report Templates to the SRS Server

As part of the Reports feature, NetWrix Event Log Manager provides a set of pre-defined templates used to generate the most commonly required report types. These reports can be viewed in NetWrix Enterprise Management Console or in a web browser. In order to be able to view reports in a web browser, report templates must be uploaded to the SRS Server.

Note: It is necessary to perform this operation only if you have not enabled the **Reports** feature when creating a Managed Object, otherwise report templates are uploaded to a SQL Server automatically.

To upload report templates, perform the following procedure:

Procedure 7. To upload report templates to the SRS server

 In NetWrix Enterprise Management Console, expand the Managed Object → <your_managed_object> → Event Log Manager node and select Reports. The following page will be displayed:

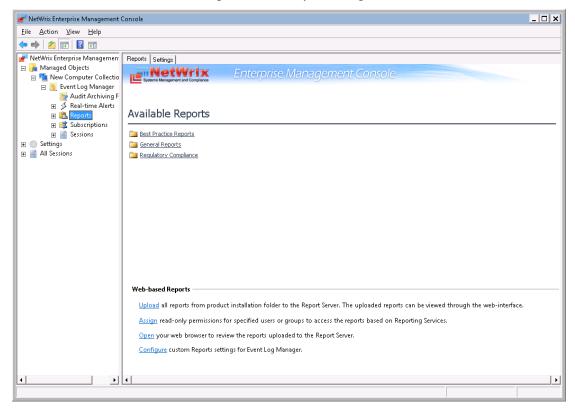
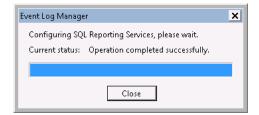


Figure 36: Reports Page

Click Upload under Web-based Reports. The system will upload all report templates
to the SRS server and display the following confirmation message when the operation
is completed:

Figure 37: Report Templates Upload Confirmation



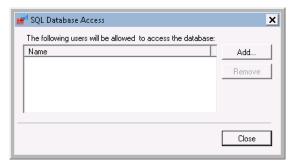
5.3. Assigning Permissions to View SSRS-Based Reports

Your situation may require that different users in your organization have access to SSRS-based reports. By default, SSRS-based reports can only be accessed by domain administrators. To grant other users access to these reports, perform the following procedure:

Procedure 8. To assign permissions to view SSRS-based reports

 In the Reports page (see <u>Figure 36: Reports Page</u>), click on <u>Assign</u> under <u>Web-based</u> <u>Reports</u>. The following dialog will be displayed:

Figure 38: SQL Database Access



2. Click the Add button and specify the name of the user or group that you want to assign permissions to. You can click the button to search for users or groups inside your domain. Then click OK. The selected users will now be able to view SSRS-based reports.

5.4. Viewing SSRS-Based Reports

You can view SSRS-based reports in a web browser. Click **Open** under **Web-based Reports** in the **Reports** page. Your default browser will be opened, and you will see the Report Manager home page. For further instructions and reports examples, refer to Section <u>11.2.2 Viewing</u> Reports in a Web Browser.

6. CONFIGURING SUBSCRIPTIONS TO REPORTS

In NetWrix Event Log Manager, you can configure automatic report delivery by creating a subscription. Reports will be generated automatically and delivered to the specified recipients. You can apply various filters to your reports and choose their output format. This chapter provides detailed step-by-step instructions on how to:

- Configure a subscription
- Modify a subscription

6.1. Configuring a Subscription

To create a subscription, perform the following procedure:

Procedure 9. To create a subscription

 In NetWrix Enterprise Management Console, expand the Managed Objects → <your_managed_object> → Event Log Manager node and select Subscriptions. The following page will be displayed:



Figure 39: Subscriptions Page

2. Click the Add button to start the Report Subscription wizard:

Note: Alternatively, you can expand the **Reports** node, select the report you want to subscribe to, and click the **Subscribe** button in the right pane.

Welcome to Report Subscription
Wizard

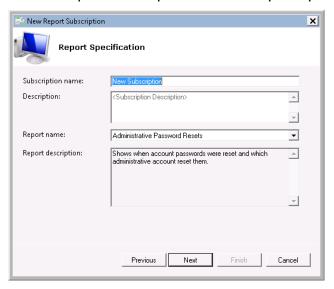
This wizard will help you to configure report subscription options, such as delivery schedule, filters and recipients.

Previous Next Finish Cancel

Figure 40: New Report Subscription Wizard: Start Page

3. Click **Next**. When connection with the Report Server is established, the following dialog will be displayed:

Figure 41: New Report Subscription Wizard: Report Specification



Specify the following parameters:

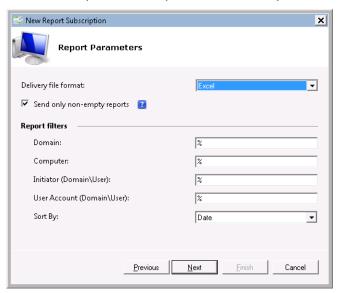
Table 7: Subscription Settings

| Parameter | Description |
|-------------------|--|
| Subscription Name | Specify subscription name (this name will be displayed in NetWrix Enterprise Management Console under the Subscriptions node). |
| Description | Enter subscription description (optional). |
| Report name | Select the report that you want to subscribe to from the drop-down list. |
| | NOTE : If you start the Report Subscription wizard from a specific report, this field will be filled in automatically. |

Click Next to proceed.

- 4. On the next step, you must specify the report recipients. Click the Add button and specify the email address(es) where the report must be delivered. It is recommended to click the Verify button. The system will send a test message to the specified email address(es) and will inform you if any problems are detected. Then click Next to continue.
- 5. On the next step, you must specify the report parameters, which may differ depending on the selected report type:

Figure 42: New Report Subscription Wizard: Report Parameters



- 6. On the next step, specify the report delivery schedule:
 - on a daily basis (reports will be delivered at a specified interval in days at 3:00 AM);
 - on a weekly basis (reports will be delivered on specified days of a week at 3:00 AM);
 - on a monthly basis (reports will be delivered in specified months on a selected date at 3:00 AM).
- 7. Click **Next** to continue. On the last step, review your settings and click **Finish**. A new subscription will appear under the **Subscriptions** node in the left pane.

6.2. Modifying a Subscription

If later you need to modify an existing subscription, perform one of the following procedures:

- Procedure 10 To modify subscription general settings
- Procedure 11 To modify a report recipients list
- Procedure 12 To modify a report delivery schedule

Procedure 10. To modify subscription general settings

In NetWrix Enterprise Management Console, expand the Managed Objects →

 <your_managed_object> → Event Log Manager → Subscriptions node and select
 the subscription that you want to modify. The General tab of the subscription page
 will be displayed:

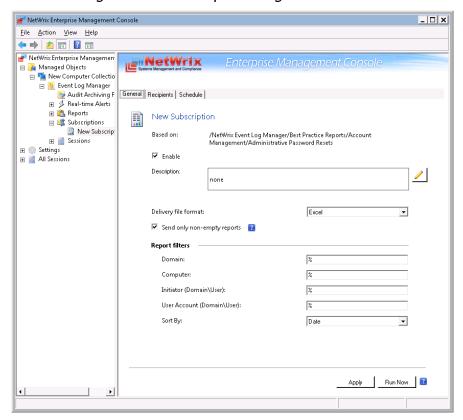


Figure 43: Subscriptions Page: General Tab

- 2. Modify the required parameters.
- 3. Click Apply to save the changes.

Procedure 11. To modify a report recipients list

 In NetWrix Enterprise Management Console, expand the Managed Objects → <your_managed_object> → Event Log Manager → Subscriptions node, select the subscription that you want to modify and open the Recipients tab:

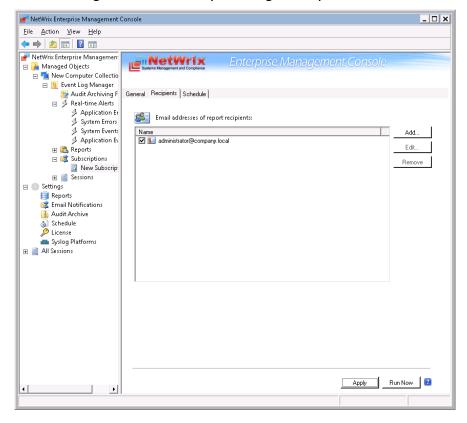


Figure 44: Subscription Page: Recipients Tab

- 2. Perform one of the following operations if necessary:
 - To add an email address to the Report Recipients list, click the Add button. Specify the email address you want to add and click OK. To check the correctness of the email address, click Verify. The system will send a test message to the specified address and will inform you if any problems are detected.
 - <u>To modify an email address in the Report Recipients list</u>, select it from the list and click the **Edit** button. Edit the address and click **OK**.
 - <u>To remove an email address from the Report Recipients list</u>, select it from the list and click the **Remove** button. The selected address will be removed from the list.
- 3. Click Apply to save the changes.

Procedure 12. To modify a report delivery schedule

 In NetWrix Enterprise Management Console, expand the Managed Objects → <your_managed_object> → Event Log Manager → Subscriptions node, select the subscription that you want to modify and open the Schedule tab:

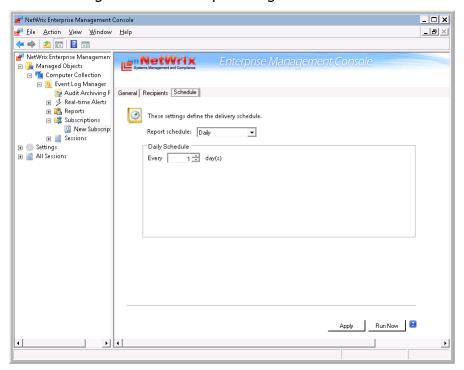


Figure 45: Subscription Page: Schedule Tab

2. Modify the report delivery schedule if necessary, and click **Apply** to save the changes.

7. CONFIGURING GLOBAL SETTINGS

NetWrix Enterprise Management Console provides a convenient interface for configuring the settings that will be applied to *all* existing Managed Objects and *all* NetWrix modules enabled for these objects. This chapter provides detailed instructions on how to configure these settings.

Note: For instructions on how to configure or modify the settings for an individual Managed Object or for the NetWrix Event Log Manager module enabled for this object, refer to Chapter 4 Configuring Managed Objects above.

To access global settings, expand the Settings node in the left pane:

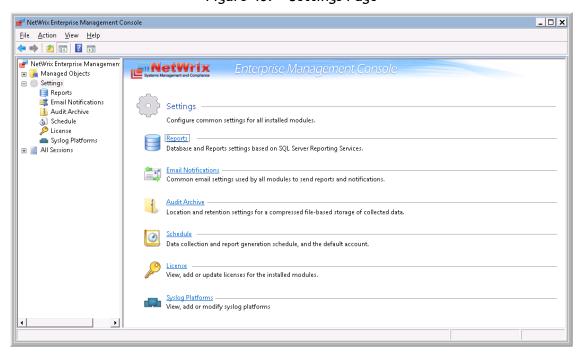


Figure 46: Settings Page

The following settings can be configured:

- Reports Settings
- Email Notifications Settings
- Audit Archive Settings
- Default Data Processing Account
- License Settings
- Configuring the Syslog Platform Settings

7.1. Configuring the Reports Settings

The **Reports** option allows configuring the reports settings. To do this, perform the following procedure:

Procedure 13. To configure the Reports settings

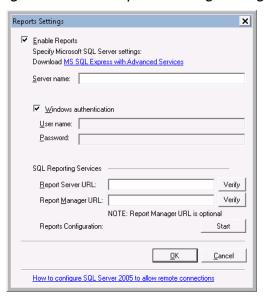
1. In NetWrix Enterprise Management Console, expand the **Settings** node and select the **Reports** node. Alternatively, you can click on **Reports** in the Settings page. The following page will be displayed showing the current SQL Server settings:

🚅 NetWrix Enterprise Management Console _ 🗆 🗙 <u>F</u>ile <u>A</u>ction <u>V</u>iew <u>H</u>elp 📝 NetWrix Enterprise Manageme NetWrix Reports
Email Notifications Reports Settings Audit Archive
Schedule Configure the default Reports settings based on SQL Server Reporting Services Reports Enabled: Syslog Platforms SQL Server Server SQL Reporting Services Report Server URL Report Manager URL Configure the Reports settings Apply the default Reports settings to all managed objects

Figure 47: Reports Settings Page

2. Click on **Configure** in the right pane. The following dialog will be displayed:





3. Configure the following settings if necessary:

Table 8: Reports Settings

| Parameter | Description |
|------------------------|--|
| Enable Reports | Select this check box to enable Reports for all Managed Objects. |
| Server name | Specify the name of an existing SQL Server instance where a database of audit data will be created. |
| Windows authentication | Select this option if you want to use the default account to access the SQL database. |
| User name | Specify a user name to access the SQL Server. NOTE: This user must belong to target database owners (dbo) role. |

| Password | Specify a password to access the SQL Server. | |
|-----------------------|---|--|
| Report Server URL | Specify the Report Server URL. NOTE: It is recommended to click the Verify button to ensure that the resource is reachable. | |
| Report Manager URL | Specify the Report Manager URL. NOTE: It is recommended to click the Verify button to ensure that the resource is reachable. | |
| Reports Configuration | Click the Start button to automatically install and configure Microsoft SQL 2005 Express with Advanced Services. | |

7.2. Configuring the Email Notifications Settings

The **Email Settings** option allows configuring the SMTP settings used to deliver events summaries and reports to the specified recipients. To do this, perform the following procedure:

Procedure 14. To configure the email settings

 In NetWrix Enterprise Management Console, expand the Settings node and select Email Notifications. The following page will be displayed showing the current email settings:

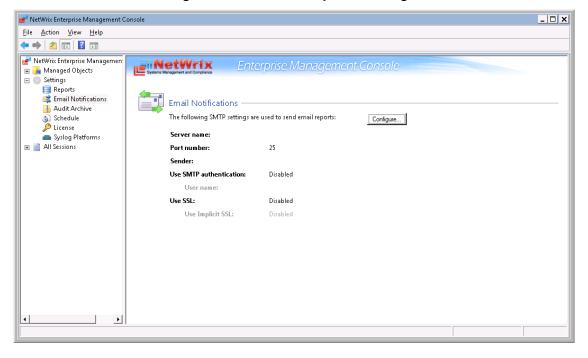


Figure 49: Email Notifications Page

2. Click the **Configure** button in the right pane. The following dialog will be displayed:

Figure 50: SMTP Settings

- 3. Modify the settings if necessary. For email settings detailed description refer to <u>Table</u> <u>2: Email Settings Parameters</u>.
- 4. Click OK to save the changes.

7.3. Configuring Audit Archive Settings

This option allows configuring the Audit Archive settings. To configure these settings, perform the following procedure:

Procedure 15. To configure the Audit Archive settings

 In NetWrix Enterprise Management Console, expand the Settings node and select the Audit Archive option. Alternatively, you can expand the Settings node and select Audit Archive in the right pane. The following page showing the current audit archive settings will be displayed:

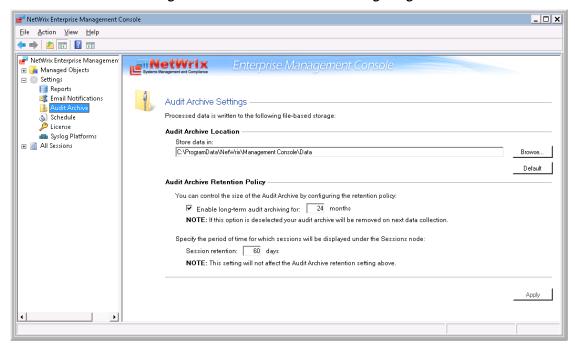


Figure 51: Audit Archive Settings Page

- 2. Modify the following settings if necessary:
 - <u>Audit Archive Location</u>: specify the path to the folder where your audit data must be stored.
 - <u>Audit Archive Retention Policy</u>: specify the period of time for which audit data must be stored, and the session retention period.

Note: The session retention period value does not affect the audit archive retention period; it merely determines the period of time for which sessions (i.e. information about daily data collection) will be displayed under the **Sessions** node.

7.4. Configuring the Default Data Processing Account

To configure the default data processing account, perform the following procedure:

Procedure 16. To configure the default data processing account

1. In NetWrix Enterprise Management Console, expand the **Settings** node and select **Schedule**. Alternatively, you can expand the **Settings** node and select **Schedule** in the right pane. The following page showing the current settings will be displayed:

Note: Disregard the Data Processing and Report Generation Schedule setting. These settings refer to other NetWrix products and do not affect the NetWrix Event Log Manager functionality.

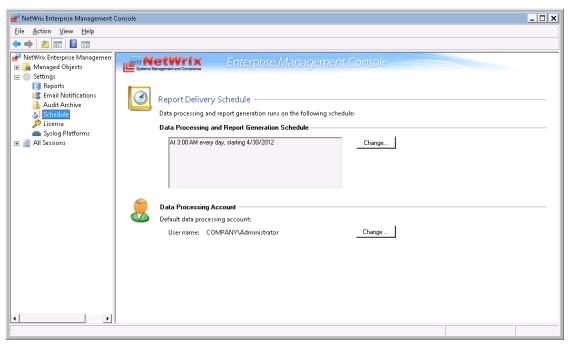


Figure 52: Report Delivery Schedule Settings Page

 To modify the default data processing account, click the Change button under Data Processing Account. In the dialog that opens, specify the default account and its credentials and click OK.

7.5. Configuring the License Settings

The **License** option allows viewing your current licenses for the installed NetWrix products, updating them and adding new licenses. To configure your licenses, perform the following procedure:

Procedure 17. To configure licenses

 In NetWrix Enterprise Management Console, expand the Settings node and select the License option. Alternatively, you can expand the Settings node and select License in the right pane. The following page showing the list of your current licenses will be displayed:

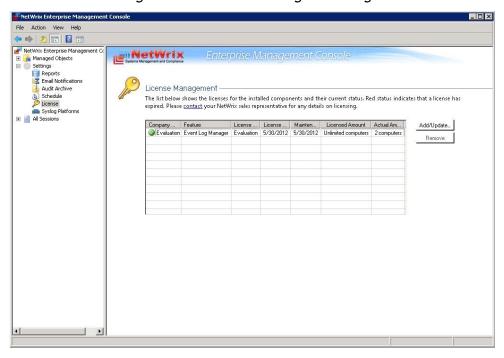


Figure 53: License Management Page

- 2. Perform one of the following operations if necessary:
 - To add/update your licenses, click the Add/Update button. In the dialog that
 opens, specify your company name, your license count and the license codes
 (separated by commas or semi-colons).

Note: You can only add multiple licenses at the same time if they have the same license count. Otherwise, add them separately.

• <u>To remove a license</u>, select it from the list and click the **Remove** button. Then click **Yes** in the confirmation dialog.

7.6. Configuring the Syslog Platform Settings

The **Syslog** option allows creating and configuring Syslog-based platforms that can be subsequently selected as item types for your Managed Objects.

To display a list of currently available Syslog-based platforms, in NetWrix Enterprise Management Console expand the **Settings** node and select the **Syslog Platforms** option. The following page will be displayed:

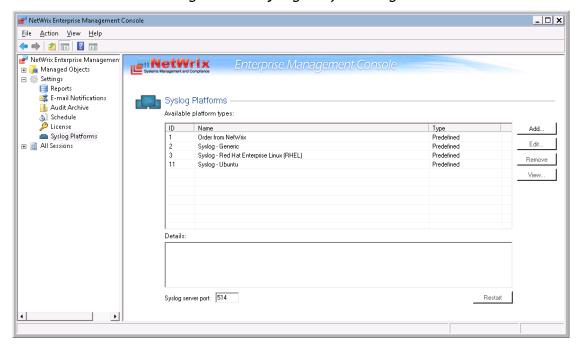


Figure 54: Syslog Platforms Page

There are three predefines platform types: Generic, Red Hat Enterprise Linux 5, and Ubuntu. The following operations are supported:

- Order a Syslog-based platform from NetWrix if the predefined platforms do not cover your needs. To do this, select Order from NetWrix and click the link under Details.
- Add a Syslog-based platform. To do this, click the Add button. For detailed instructions, refer to Procedure 18 To create a Syslog-based platform.
- Edit a Syslog-based platform. To do this, click the Edit button and modify the necessary parameters.

Note: You cannot edit a predefined platform. If you try to edit it, a copy of this platform will be created, which can be modified.

• Remove a Syslog-based platform. To do this, select a platform and click the Remove button.

Note: You cannot remove a predefined platform.

- View platform rules. To do this, select a platform and click View.
- <u>Change a Syslog server port</u>. To do this, type a new port number and click the **Restart** button.

To create a Syslog-based platform, perform the following procedure:

Procedure 18. To create a Syslog-based platform

 On the Syslog Platforms page click the Add button. The following dialog will be displayed:

Create Platform

Platform Type:

New

Copy Syslog - Genetic

Platform Properties:

Name:

Syslog - New Platform

Description:

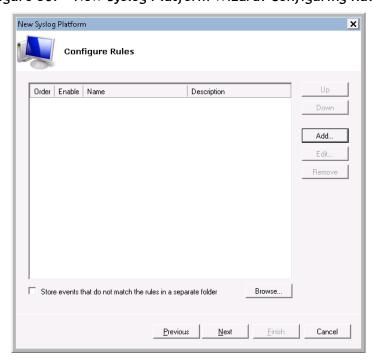
This platform allows working with a single computer or computers in a specified IP-address range, and importing a list of computers from a text file.

NOTE: Detailed information on all events for this platform can be viewed in the following reports under the General Reports node: All Events by Computer (Chart), All Events by User (Chart), All Events

Figure 55: New Syslog Platform Wizard: Creating a Platform

- 2. Specify platform type. By selecting the **New** option, you can create a new platform and define its rules. Alternatively, you can select the **Copy** option, and create a platform based on a predefined platform, thus inheriting its rules (which you can edit).
- 3. Specify platform name and description (optional).
- 4. Click Next. The following page will open:

Figure 56: New Syslog Platform Wizard: Configuring Rules



5. To add an events processing rule click the **Add** button. The following dialog will be displayed:

Rule Editor

Finable this rule
Rule name:

Description:

Regular expression pattern:

When an event matches the regular expression pattern, it will be logged with the following event properties:

Source:

Platform_100

User name:

Event ID:

0

Cancel

Figure 57: Syslog Rules Editor

6. Specify the following parameters:

Table 9: Syslog Rules Settings

| Parameter | Description | |
|--|--|--|
| Enable this rule | Make sure that this option is selected. | |
| Rule name | Specify rule name. | |
| Description | Specify rule description (optional). | |
| Regular expression pattern | Specify a pattern, according to which events will be collected. When an event matches this pattern, this event will be logged. | |
| The rows below contain information that will be added to a Syslog event if it matches a specified pattern. This information can be used to filter events and sort them by. | | |
| Source | Specify the name of a source. It can be any word that will help you identify the platform where an event was generated. | |
| | Specify the number of a capturing group which defines a user name in a pattern in the following format: %Capturing_Group_Number. | |
| User name | If needed, you can add more information, for example: Doman_Name\%Capturing_Group_Number. | |
| | NOTE : the right Capturing_Group_Number can be calculated if you enumerate capturing groups in a pattern starting from 0. | |
| Event ID | Specify a number which will be added to an event as its ID. | |
| Event level | Specify the event level. | |

- 7. Click **OK** to save the changes.
- 8. In the **Configure rules** dialog, you can edit or remove created rules. Also, you can change the order, in which rules will be applied to collected events.
- 9. To store events that do not match any of the rule patterns, select the corresponding check box.
- 10. Click Next.
- 11. On the last step, review your platform settings and click Finish.

The newly created Syslog-based platform will appear under the Available Platform Types.

Note: To view reports for the predefined platforms, there are default report templates located in **Reports** → **Best Practice Reports** → **Syslog**. To view reports for custom platforms, you can use report templates located in **Reports** → **General Reports**.

8. CONFIGURING EVENTS SUMMARY OPTIONS

NetWrix Event Log Manager allows configuring the events summary settings via the .txt configuration files located in the program installation folder. The following configuration files are provided:

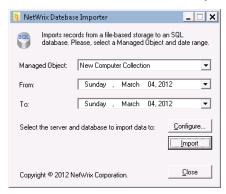
- mailTemplate.txt: this file contains the events summary template. Edit it to modify the message template.
- omitErrorList.txt: this file contains a list of errors' descriptions. If you want to
 exclude a specific error that can occur during data collection from events
 summaries (for an example message, see <u>Figure 69: Events Summary with the</u>
 <u>Error</u>), specify the error's text in the file. The file structure is as follows:
 - o Lines that start with the # sign are treated as comments and are ignored.
 - o Wildcards are supported.
 - o Each entry must be a separate line.

9. IMPORTING AUDIT DATA

NetWrix Database Importer is a tool intended for importing data from the Audit Archive to a SQL database. You can use it to manually import events to a SQL database if you only configured to write events to the Audit Archive, or for data recovery in case a SQL database was corrupted.

To launch NetWrix Database Importer, navigate to Start → All Programs → NetWrix → Event Log Manager → Advanced Tools → DB Importer. NetWrix Database Importer will be opened:

Figure 58: NetWrix Database Importer



You can import data for a specified period of time separately for each Managed Object.

Note: When importing data, make sure that the date range you specified does not exceed the retention period for the Audit Archive and the SQL database, otherwise not all of the data will be imported.

Also, you can configure Reports settings by clicking the Configure button:

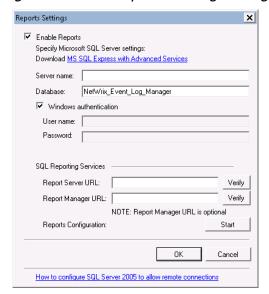


Figure 59: The Reports Settings Dialog

Note: For a description of the Reports parameters, refer to <u>Table 3: Reports</u> <u>Parameters</u>.

You can configure the settings manually, or use the Reports Configuration wizard. To start the wizard, click the **Start** button.

10. DATA COLLECTION

NetWrix Event Log Manager collects audit data, stores these data in the Audit Archive and/or an SQL database and sends events summaries (at 3:00 AM every day by default).

Note: For instructions on how to change the events summaries delivery schedule, refer to Procedure 5 To modify the Event Log Manager settings.

If later you need to view all audit data collected within a specific period, you can use the NetWrix Event Viewer tool. For more information, refer to Section 10.3 Viewing Audit Data in NetWrix Event Viewer.

To manually generate an events summary, in NetWrix Enterprise Management Console expand the **Managed Objects** node, select your Managed Object and click the **Run** button in the right pane:

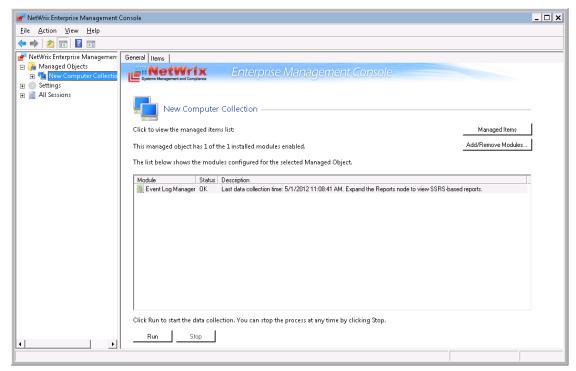


Figure 60: Computer Collection Page

10.1. Data Collection Workflow

A typical data collection workflow is as follows:

- 1. When a new Managed Object is added, NetWrix Event Log Manager starts collecting events from monitored computers according to the specified filters.
- 2. After all currently available events are collected, an initial events summary is sent to the specified recipient(s):

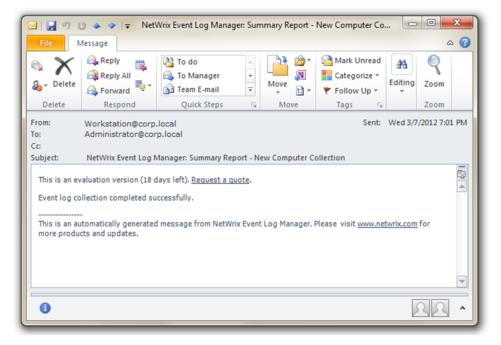


Figure 61: Events Summary

3. Events are written to the Audit Archive and/or a SQL database.

Note: If writing to a SQL database is impossible due to database inaccessibility, failure, etc., SQL data will be stored in a temporary repository until the issue is resolved. Depending on the number of events the product collects, the temporary repository size can grow very fast, so it is recommended to locate it on a disk with enough free space available. You can change the location of a temporary repository by modifying the HKEY_LOCAL_MACHINE\ SOFTWARE\ NetWrix\ Event Log Manager\ Database Settings\ ImportToDbPath key value (HKEY_LOCAL_MACHINE\ SOFTWARE\ Wow6432Node\ NetWrix\ Event Log Manager\ Database Settings\ ImportToDbPath for 64-bit OS).

4. If during data collection an event is detected that triggers an alert, an email notification is sent to the specified recipients:

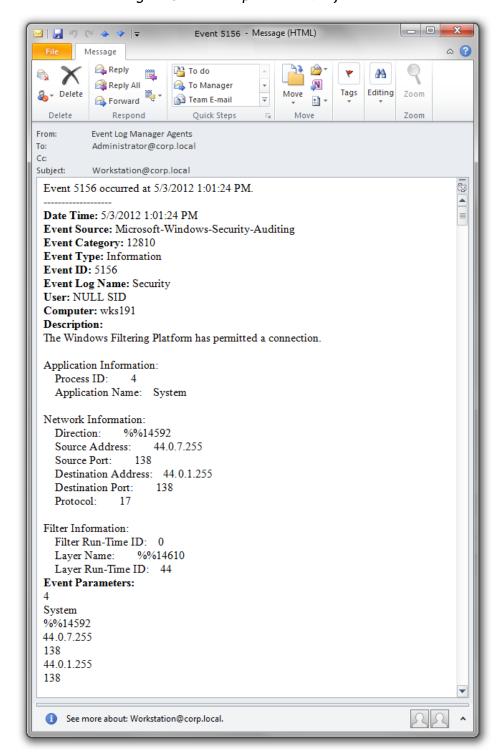


Figure 62: Example Alert Notification

A real-time alert contains the following information:

Table 10: Real-Time Alert Fields

| Field | Description |
|----------------|---|
| Date time | Date and time when an event was logged. |
| Event Source | The name of the software that logs an event. |
| Event Category | The number of an event defined by Event Source. |
| Event Type | Type of a logged event. |

| Event ID | The unique identifier of an event. |
|------------------|---|
| Event Log Name | The name of the Event log containing an event. |
| User | An account under which an event was generated. |
| Computer | The name of the computer where an event was generated. |
| Description | Detailed information on an event. |
| Event Parameters | Event-specific information from the EventData field of an event. This information can be viewed in Windows Event Viewer. |
| | NOTE: If an alert contains the %String1% value under Event Parameters, this event has no information in the Event Data field. |

10.2. Sessions

Each events summary delivery is referred to as 'Session' that shows data collection details. To view sessions for your Managed Object, expand the Managed Objects \Rightarrow <your_managed_object> \Rightarrow Event Log Manager \Rightarrow Sessions node and select a session. Session details will be displayed in the right pane:

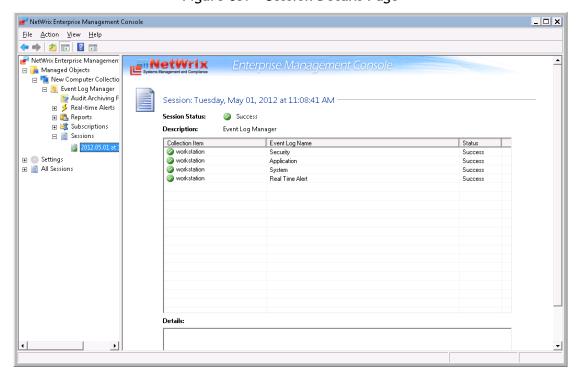


Figure 63: Session Details Page

You can also view sessions under the **All Sessions** node (all sessions for all installed NetWrix products are displayed here):

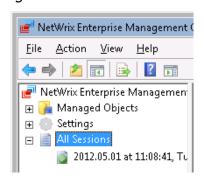


Figure 64: All Sessions Node

You can configure the number of sessions available for review in NetWrix Enterprise Management Console by specifying the date range for sessions to be displayed. For detailed instructions on how to do this, refer to Section 7.3 Configuring Audit Archive Settings.

10.3. Viewing Audit Data in NetWrix Event Viewer

NetWrix Event Viewer allows viewing all data from the Audit Archive. You can view events collected within a specific period, from a specific computer or log. To view events, perform the following procedure:

Procedure 19. To view events in NetWrix Event Viewer

Navigate to Start → All Programs → NetWrix → Event Log Manager → Advanced Tools → Viewer. To do this, expand the Managed Objects → <your_managed_object> node and click the Event Log Manager node. In the right pane, click the View button under Event Viewer. NetWrix Event Viewer will be launched:

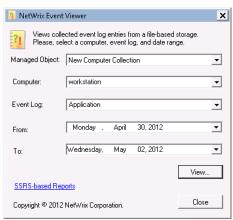


Figure 65: NetWrix Event Viewer

- 2. Set the parameters for selecting events from the Audit Archive and click the **View** button. Specify a folder where events must be uploaded.
- 3. The selected events will be written to an *.evt file. You can check them in the Windows Event Viewer.

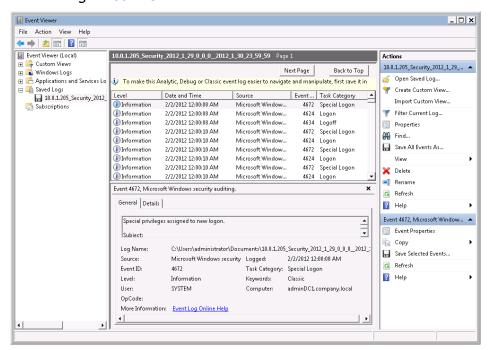


Figure 66: Selected Events in Windows Event Viewer

11. REPORTS

In NetWrix Event Log Manager the following two report types are available:

- Events Summary
- SSRS-based Reports

This chapter contains detailed instructions on how to use these reports, and provides report samples.

11.1. Events Summary

An events summary contains information on data collection errors that occurred since the last events summary delivery. By default, events summaries are delivered by email to the specified recipients every 24 hours.

If there were no errors, you will receive the following email:

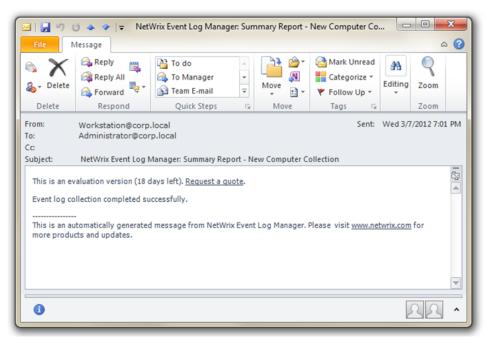


Figure 67: Events Summary

If an error is detected during data collection, the following email will be sent immediately to the specified recipients:

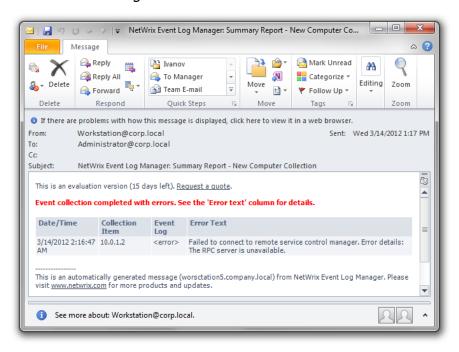


Figure 68: Email with the Error

Note: Even if this error is continually repeated, the notification is delivered once a day. You will receive a different error notification only if a new type of error is detected.

If this error is not fixed until an events summary delivery, you will receive an events summary with the error description like in the example below:

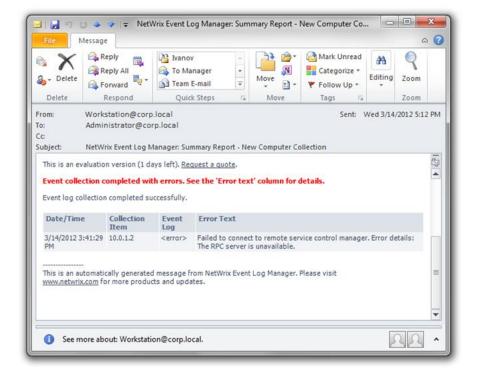


Figure 69: Events Summary with the Error

11.2. SSRS-based Reports

The Event Log Manager functionality allows generating reports based on Microsoft SQL Server Reporting Services.

The product provides a wide variety of predefined report templates. Using these templates, you can generate reports covering all activities on the monitored computers and reports for regulatory compliances.

Note: NetWrix Event Log Manager provides a comprehensive set of report templates that most probably meets your requirements. However, if your situation requires the use of additional report types, you can order custom report templates from NetWrix.

Three groups of reports are available:

- Best Practice Reports
- General Reports
- Regulatory Compliance

For a full list of available reports in each category, expand the corresponding node:

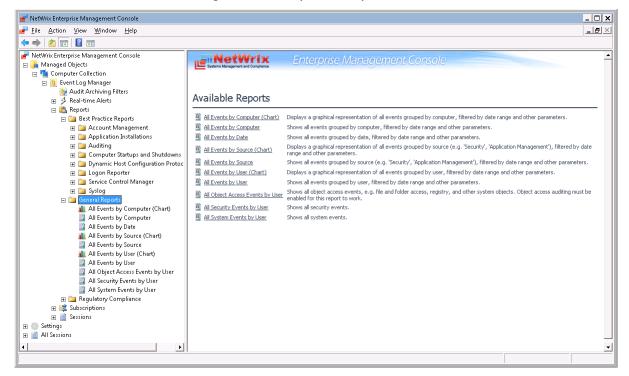


Figure 70: Report Templates List

To collect events required for generating a specific report, you must select the filter whose name coincides with the report's name. To do this, in NetWrix Enterprise Management Console, navigate to Managed Object \rightarrow <your_managed_object> \rightarrow Event Log Manager \rightarrow Audit Archiving Filters and select the required check boxes.

Reports can be viewed using one of the following:

- Viewing Reports in the Enterprise Management Console
- · Viewing Reports in a Web Browser

• Viewing Reports by Configuring Subscriptions

Refer to the sections below for detailed instructions on these options.

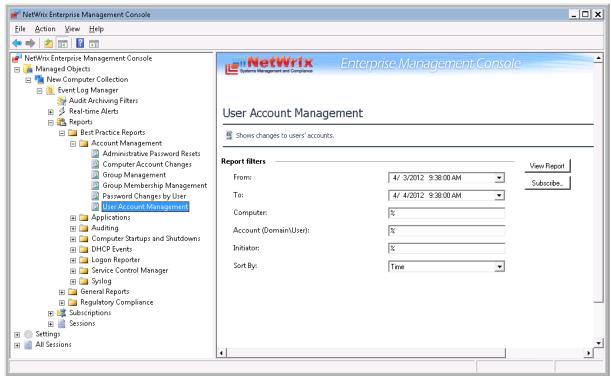
11.2.1. Viewing Reports in the Enterprise Management Console

To view a report in NetWrix Enterprise Management Console, perform the following procedure:

Procedure 20. To view a report in NetWrix Enterprise Management Console

Navigate to Managed Objects → <your_managed_object> → Event Log Manager → Reports → <report_type> and select the report you want to view. The following page will be displayed (details may vary slightly depending on the selected report):





2. Specify the report filters and click the View Report button to generate the report:

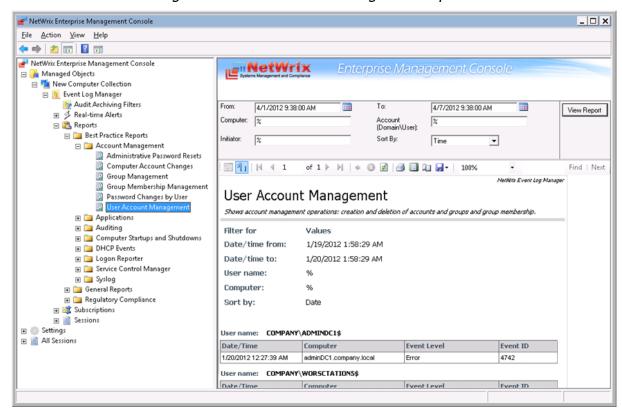


Figure 72: User Account Management Report

11.2.2. Viewing Reports in a Web Browser

To view a report in a web browser, perform the following procedure:

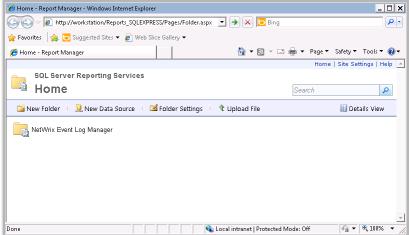
Procedure 21. To view a report in a web browser

Open your web browser.

Figure 73:

Specify the SQL Server Report Manager URL (to find the Report Manager URL, in NetWrix Enterprise Management Console navigate to Settings → Reports. You will find the Report Manager URL under SQL Reporting Services in the right pane). Press **Enter.** The following page will be displayed:

SQL Server Reporting Services Home Page Home - Report Manager - Windows Internet Explorer



3. Click **NetWrix Event Log Manager**. Select the report you want to generate. On the page that opens, a report showing events for the last 24 hours will be displayed:

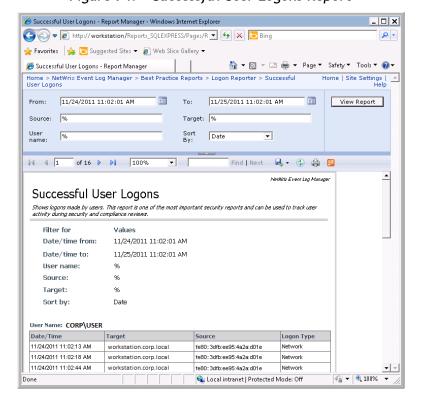


Figure 74: Successful User Logons Report

Also, on this page you can specify report filters to generate a report with required settings.

11.2.3. Viewing Reports by Configuring Subscriptions

For information on how to configure a subscription, refer to Chapter <u>6 Configuring Subscriptions to Reports</u>. If a subscription is configured, reports will be delivered on schedule by email to the specified recipients. A file with the report in a specified format is attached to the email:

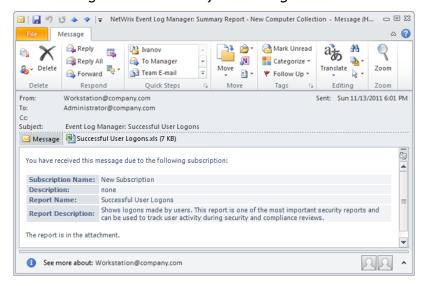


Figure 75: Successful User Logons Email

A APPENDIX: SUPPORTING DATA

A.1 Event Log Manager Registry Keys

The table below contains the description of the basic NetWrix Event Log Manager registry keys that you may need to configure while using the product:

Table 11: NetWrix Event Log Manager Registry Keys

| Registry Key | Туре | Description/Value | |
|-------------------------------|--|---|--|
| HKEY_LOCAL_MACHINE\SOFTWARE\N | etWrix\Event Log Mai | nager\ <managed name="" object="">\Database Settings</managed> | |
| Ar_enabled | REG_DWORD | Defines the Reports feature status: 0 - disabled 1 - enabled | |
| ConnectionTimeout | REG_DWORD | Defines SQL database connection timeout (in seconds). | |
| HKEY_LOCAL_MACHINE\SOFTWARE\ | NetWrix\Event Log M | lanager\ <managed name="" object="">\ElmDbOptions</managed> | |
| BatchSize | REG_DWORD | Defines the number of entries processed in a batch (must be more than 1000). | |
| BatchTimeOut | REG_DWORD | Defines batch writing timeout (in seconds). | |
| DeadLockErrorCount | REG_DWORD | Defines the number of write attempts to a SQL database. | |
| HKEY_LOCAL_MACHINE\SOF | HKEY_LOCAL_MACHINE\SOFTWARE\NetWrix\Event Log Manager\ <managed name="" object=""></managed> | | |
| CleanAutoBackupLogs | REG_DWORD | Defines Backup Log deletion delay (in hours). | |
| ProcessBackupLogs | REG_DWORD | Defines Backup Log processing status: 0 - disabled 1 - enabled | |
| WriteAgentsToApplicationLog | REG_DWORD | Defines the capability of writing events of the Event Log Manager Agent to the Application Log of a monitored machine: 0 - disabled 1 - enabled | |
| WriteToApplicationLog | REG_DWORD | Defines the capability of writing events produced by NetWrix Event Log Manager operation to the Application Log of the machine where the product is installed: 0 - disabled 1 - enabled | |

A.2 Related Documentation

The table below lists all documents available to support NetWrix Event Log Manager:

Table 12: Product Documentation

| Document Name | Overview |
|--|---|
| NetWrix Event Log Manager Administrator's Guide | The current document. |
| NetWrix Event Log Manager Installation and Configuration Guide | Provides detailed instructions on how to install and configure NetWrix Event Log Manager. |

| NetWrix Event Log Manager Quick-Start Guide (Enterprise Edition) | Provides an overview of the product's functionality, and instructions on how to install, configure and start using NetWrix Event Log Manager (Enterprise Edition). |
|---|--|
| NetWrix Event Log Manager Quick-Start Guide (Freeware Edition) | Provides an overview of the product's functionality, and instructions on how to install, configure and start using NetWrix Event Log Manager (Freeware Edition). |
| NetWrix Event Log Manager User Guide | Provides information on different NetWrix Event Log Manager reporting capabilities, lists all available report types and report formats, and explains how these reports can be viewed and interpreted. |
| NetWrix Event Log Manager Release Notes | The document provides a list of known issues that customer may experience while using the release version 4.0. |