Netwrix Customer Success Story

CUSTOMER
Aarhus Kommune,
a large municipality in Denmark

WEB SITE
www.aarhus.dk

INDUSTRY
State Government

SOLUTION
Change Auditing

PRODUCTS
Netwrix Auditor

PROFILE

Aarhus Kommune is a municipality on the east coast of the Jutland peninsula in central Denmark. The municipality covers an area of 469 km^2 (181 sq mi), and has a total population of 307,000. The city of Aarhus is the second largest city in Denmark, the principal port on the east coast of Jutland, and the seat of Denmark's second-largest bishopric.

Meeting Active Directory Auditing Needs of a Municipal Government with 15,000 Users

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- Søren Lauritsen,
IT-consultant, Borgmesterens Afdeling, IT, Aarhus Kommune

Challenge: Change Audit of a Diverse IT Infrastructure with Decentralized User Administration

The large municipality has a vast and complex IT infrastructure featuring numerous OUs and over 15,000 users. One day the whole organization was at the point when tracking AD changes made by system administrators became an uneasy task to accomplish without a proper third-party solution.

As Lauritsen explains, "The municipality is characterized by multiple supplier setup. This however gives a complex structure on the access management of the AD in specific OUs and makes it difficult to see who has made which changes. Furthermore the municipality is characterized by its decentralized user administration, which requires monitoring."

Solution: Comprehensive Change Auditing Tool at an Affordable Price

IT consultants at Aarhus reviewed several solutions prior to making a final decision to go with Netwrix. They considered a few different vendors, but Netwrix Auditor for Active Directory became #1 choice of the municipality's AD operations engineer and scored the highest in terms of "usability, references on web and price", as further described by Lauritsen.

"We have considered a number of technologies (there's a lot on the market). But found the solution by Netwrix the best in relation to the price," adds Lauritsen.

The client showed overall satisfaction with both sales and implementation procedures:

"The sale was flexible and able to relate to customer's needs," commented Lauritsen.

"It only took 4-5 working days from ordering to AD operations engineer having it installed," says Lauritsen, "and with some help from product documentation, it was in place."

Proven Results: Controlled IT Infrastructure

Diverse IT infrastructure is hard to control and audit. Tracking exactly who made what change, where and when is a cumbersome task indeed without an efficient change auditing solution. Netwrix Auditor for Active Directory proved to be the right solution to satisfy the requirements of the municipality's IT department, which include Active Directory change auditing in multiple OUs and decentralized user administration monitoring.

One of the main indicators of a customer's satisfaction with an auditing solution is efficient reporting of all changes in the given environment. That is exactly what Netwrix Auditor is able to show: all information on Active Directory changes at fingertips. In other words, the IT department is now capable of monitoring all critical changes in Active Directory with custom reports which provide, according to Lauritsen, "Nice and brief overview on key information."

About Netwrix Corporation

Netwrix Corporation is the #1 provider of change auditing software, offering the most simple, efficient and affordable IT infrastructure auditing solutions with the broadest coverage of audited systems and applications available today. Founded in 2006, Netwrix has grown to have thousands of customers worldwide. The company is headquartered in Irvine, California, with regional offices in New Jersey, Ohio, Georgia and the UK.

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3