

**Customer:**

Straits Asia Resources Limited

Web Site:www.straitsasia.com/**Number of Users:** 500**Industry:** Mining**Solutions:**Change Auditing
Compliance**Product:**[Active Directory Change Reporter](#)**Vendor:**

NetWrix Corporation

Phone: 888-638-9749

Web Site: www.netwrix.com**Customer Profile:**

Straits Asia Resources was the first coal producer to be listed in Singapore. The group has a highly active and organic acquisition-based growth strategy that is designed to give assurance to customers over the long-term availability of their coal supplies and high rewards for shareholders. Already one of Indonesia's leading thermal coal exporters, Straits Asia is fast gaining recognition as a global force in the industry.

Achieving Efficiency and Auditability of Active Directory Environment

“Active Directory Change Reporter was able to detect unauthorized changes to sensitive administrative groups. Prompt corrective action was taken and a reminder was sent to the IT staff. Plus, the auditors simply love the tool!”

SayJade Teo, Group IT Manager, Straits Asia Resources Limited

Proper Active Directory management is a difficult and error-prone endeavor—knowing, at all times, exactly who did what, when and where within AD takes a watchful eye and careful planning. Throw in multiple administrators dispersed across an entire region, responsible for the cooperative management of a distributed Active Directory environment, and the task can seem impossible. Unauthorized and undocumented changes can result in security breaches and failed audits, and IT management must realize the importance of controlled and auditable AD administration.

Challenge: Please Auditors and Maintain Visibility Without Affecting Productivity

With 500 Active Directory users and five isolated administrators responsible for maintaining both security and compliance throughout the Active Directory infrastructure, the IT department at Straits Asia Resources had its hands full. The administrators, who were stationed in various locations across Singapore and Indonesia, were hard-pressed to find a way to cooperatively manage Active Directory without complicating the audit practices or compromising security. Knowing who changed what and why across a multi-administrator network without immediate lines of communication can be difficult, and Straits Asia Resources had

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to find a way that would satisfy its auditors without consuming the IT department's limited resources.

Solution: NetWrix Active Directory Change Reporter

That's when Straits Asia Resources turned to NetWrix Active Directory Change Reporter, an automated Active Directory auditing solution that provides daily AD, Group Policy and Exchange audit reports, to help ensure automatic retention and convenient access to audit data without any routine maintenance. The solution provides regular reports that pinpoint precisely who made what Active Directory changes, when and where they were made, and the before and after values of each modification—a simplified auditing practice that all remote AD administrators have come to appreciate. With automatic audit reports, the IT department can rest assured knowing that it has complete visibility into all Active Directory changes without any strenuous procedures.

“We considered a few different vendors such as Quest, but NetWrix provided the most value for our money,” Teo said. “The cost and features provided by NetWrix were ultimately what made us go with them, and we are very satisfied.” Since deploying NetWrix Active Directory Change Reporter, the IT department of Straits Asia Resources Limited has had an easy time meeting the needs of its auditors, who literally “love the tool.” The solution has done exactly what Straits Asia Resources Limited had hoped, and the NetWrix service has exceeded

expectations.

“Technical support was helpful to provide quick solutions during deployment,” Teo said. “The sales and support team is prompt, knowledgeable and helpful.”

Conclusion:

A typical multi-administrator Active Directory change management can be counterproductive, error-prone, and hard to control and audit. Without an efficient and fully automated process that tracks exactly who made what changes within a domain managed by multiple AD administrators, confusion, downtime and failed audits are inevitable. NetWrix Active Directory Change Reporter fully automates and simplifies the change management processes in enterprise IT environments. Straits Asia Resources can now easily present audit reports that satisfy the needs of auditors, allowing the IT administrators to fulfill their daily responsibilities without worrying about routine documentation of every single change they make to Active Directory.

About NetWrix Corporation

Established in 2006, NetWrix Corporation provides innovative and cost-effective solutions that simplify and automate the management of Windows networks. With in-depth knowledge and experience managing Windows environments of all sizes, the company delivers solutions to meet complicated business requirements while fulfilling the best expectations of IT professionals.