

NETWRIX CUSTOMER CASE STUDY



Customer: Mammoet

Web Site:

www.mammoet.com/ Number of Users: 1,500 Industry: Transportation

Solution:

Change Auditing

Products:

Active Directory Change Reporter

Exchange Change Reporter

Group Policy Change Reporter

Vendor:

NetWrix Corporation Phone: 888-638-9749 Web Site: www.netwrix.com

Customer Profile:

Mammoet, the global industry leader in integrated heavy lifting and transportation services, specializes in customer-driven and tailor-made solutions for both on-shore and offshore projects. Through the company's turnkey lifting operations, off-shore ship wreck removal and a strong commitment to people and equipment, Mammoet prides itself in providing the best and most cost-effective service for its clients.

Active Directory Change Auditing Enables Quality Control

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Challenge: Monitoring Active Directory Changes for Internal Auditing

The IT department at Mammoet was looking for a way to track the changes taking place within the company's Active Directory. Internal auditing requirements mandated that the IT department maintain clear visibility into all changes, but administrators were hard-pressed to find a solution that would fulfill their auditing needs. Specifically, the Mammoet staff needed to know who was making what changes, but because of numerous events taking place within Active Directory on a regular basis, monitoring the important events was like finding a needle in a haystack.

"We considered various options," Brasjen said. "At first, we tried to use native Windows auditing, but due to the enormous numbers of events, this did not work for us."

While the native tools did capture the changes occurring within Active Directory, Mammoet needed a solution that would audit, report and filter these changes for internal auditing purposes, showing who changed what, when and where in AD, and Windows auditing capabilities fell short, because of lack of audit event consolidation from different domain controllers and absence of centralized reporting





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capabilities that would help to find relevant change records among many others.

Solution: Automated Consolidation and Reporting of Active Directory Audit Data

After it became clear that the native Windows auditing tools would not suit Mammoet's needs, the IT department found NetWrix Active Directory Change Reporter, NetWrix's award-winning auditing solution for tracking and reporting of all changes made to Active Directory, Group Policy, and Microsoft Exchange. Powered by AuditAssuranceTM technology, NetWrix Active Directory Change Reporter automatically consolidates Actve Directory audit data from multiple sources and generates reports that pinpoint who changed what, when and where within Active Directory, and provides IT personnel with the visibility necessary to streamline all auditing processes in their organizations.

"We were looking for a tool that would allow us to find changes in Active Directory, and provide us with information regarding who (or what system) made that change," said Brasjen. "NetWrix Active Directory Change Reporter has been the answer."

"The key factors in going with NetWrix were ease-ofuse and the reporting database, which enables us to search historic events," Brasjen added. "These features really differentiated NetWrix from the competition." Following their purchase, Mammoet quickly installed and deployed the Active Directory Change Reporter with ease, and it didn't take long before Brasjen noticed the benefits.

"The reports generated by NetWrix Active Directory Change Reporter help me maintain control of the changes made to our IT environment, which in turn, enables quality control. The moment there are strange changes within the network, we can now tell exactly where those changes came from. In most cases, it turns out there is a good explanation, but this tool gives a better understanding of exactly what is happening."

Proven Result: Streamlined Auditing, Change Control, and Change Anomaly Detection

Following their deployment of NetWrix Active Directory Change Reporter, Mammoet's IT department quickly gained the insight necessary to audit internal changes that had previously gone unnoticed. With a better understanding of detailed change information, such as the who changed what, when and where, provided by Active Directory Change Reporter, Mammoet has a better understanding of what is taking place on a regular basis, and thus, can maintain a more stable IT environment.

"With Active Directory Change Reporter, I can easily get the overviews requested for internal audits," Brasjen said. "The solution provides a daily look into all Active Directory, MS Exchange and AD policies, and the detailed e-mails are very useful in keeping terms of keeping me aware of what is occurring. The reports keep me abreast of significant anomalies, and additionally, we like that the reporting database makes it easy to investigate all previous changes. We also like the fact that it's quite easy to roll back previous changes, very useful in certain situations."

"I am very happy with the decision that we made to go with NetWrix," Brasjen added. "I would recommend it to all organizations looking to implement robust Active Directory auditing processes."

About NetWrix Corporation

Established in 2006, NetWrix Corporation provides innovative and cost-effective solutions that simplify and automate the management of Windows networks. With in-depth knowledge and experience managing Windows environments of all sizes, the company delivers solutions to meet complicated business requirements while fulfilling the best expectations of IT professionals.



