

**Customer:**

Eclipse Group

Web Site:www.eclipsegroup.co.uk**Number of Users:** 149**Industry:** Information technology**Solutions:**

Change Auditing

Products:[Active Directory Change Reporter](#)[Exchange Change Reporter](#)[Non-owner Mailbox Access Reporter](#)**Vendor:**

NetWrix Corporation

Phone: 888-638-9749

Web Site: www.netwrix.com**Customer Profile:**

Eclipse was founded in 1996, and has since grown to over 200 IT professionals, thus offering a broad range of skills and services. As a medium sized business themselves, Eclipse prides itself in being positioned as the industry leader for other mid-market businesses and divisions it need of information technology business solutions. Eclipse Group's goal is to deliver services which add value to their client's businesses by innovating to improve service levels and agility, bringing IT systems up to date, and delivering a stable, reliable and cost effective service. Eclipse Group supports over 50,000 users throughout the UK and worldwide.

Automated Infrastructure Change Auditing for Increased Security

“We now have a way of accurately recording who is doing what within our Active Directory. This has enabled us to enforce security policies more effectively and to concentrate our efforts on better supporting external customers.”

Tim Stainthorpe, Technical Services Manager, Eclipse Group

Founded in 1996, Eclipse Group offers a variety of services and systems all geared under the common mission of providing its customers with extraordinary service in delivery of Information Technology solutions. By specializing in application development and modernization, infrastructure management, disaster recovery, risk management, virtualization, cloud computing and more, Eclipse Group is able to offer essential business services to mid-market firms in countries across the globe. With over 200 IT professionals serving a wide variety of information technology needs, Eclipse Group has enabled its customers to maximize resources and efficiency through cost-effective business solutions.

Challenge: Unauthorized Changes to Active Directory and Microsoft Exchange

The IT Department at Eclipse Group understood the importance of Active Directory and MS Exchange change auditing all too well— security issues in the past had already impacted service provisions, and preventing similar failures from happening in the future was a top priority. The IT department needed a way to safeguard confidential data, and knew that it was lacking the change reporting capabilities necessary to truly protect against major security breaches.

“We were looking for a solution to monitor unauthorized changes

NETWRIX CUSTOMER CASE STUDY

in Active Directory and Exchange, specifically to make sure that our e-mail systems and confidential data were not compromised,” said Technical Services Manager Tim Stainthorpe.

The IT department decided that auditing of Active Directory and Exchange would be instrumental to its forthcoming security measures, and began looking for a solution that would provide such capability.

Solution: Automated Change Auditing

That is when Eclipse Group discovered an integrated suite of NetWrix solutions that would quickly meet its change auditing needs.

“Active Directory and Exchange auditing was something that we were clearly lacking, and luckily, my colleagues recommended NetWrix,” said Stainthorpe. “One of my colleagues noted that he had a good experience with NetWrix in the past, so we downloaded an evaluation, and it became immediately clear that NetWrix would solve our problems. We knew that NetWrix would be a worthwhile addition to our auditing initiatives.”

To meet its needs, Eclipse Group implemented a suite of integrated NetWrix auditing products, including NetWrix Active Directory Change Reporter, Exchange Change Reporter and Non-owner Mailbox Access Reporter.

NetWrix Active Directory Change Reporter tracks and reports on Active Directory changes, pinpointing all “who, what, when and

where” information regarding each change, and provide all before and after values of every modification. With Active Directory Change Reporter, the IT department is quickly made aware of all additions, deletions, and modifications made to Active Directory users, groups, computers, OUs, group memberships, permissions, domain trusts, AD sites, FSMO roles, Group Policy objects and settings, AD schema, and all other types of objects.

“We now have a way of accurately recording who is doing what within our Active Directory,” said Stainthorpe. “This has enabled us to enforce security policies more effectively and to concentrate our efforts on better supporting external customers.”

In addition to Active Directory Change Reporter, Eclipse Group also implemented NetWrix Exchange Change Reporter and Non-owner Mailbox Access Reporter. Exchange Change Reporter tracks and reports all “who, what, when and where” data of all changes made to Exchange Server configuration and permissions, such as modifications to configuration settings, creation and deletion of mailboxes, information stores, Exchange servers, connectors, protocol parameters, storage groups and many other types of objects and their permissions.

Non-owner Mailbox Access Reporter detects all situations when administrators and other users with excessive rights have gained access to another user’s mailbox. The

NETWRIX CUSTOMER CASE STUDY

product shows exactly who accessed what mailboxes, when, and it allows Eclipse Group to detect unauthorized activity from users with excessive or misconfigured rights, who may otherwise pose as security threats.

Proven Result: Improved Security and Peace of Mind

Since purchasing the integrated bundle of NetWrix change auditing solutions, Eclipse Group has enjoyed the newfound sense of security that comes from a well-audited IT infrastructure.

“After implementing the Exchange change reporting solutions, we were able to see who was opening mailboxes other than their own, and this allowed us to tighten our security policy,” Stainthorpe said. “In the past, unauthorized access to Exchange mailboxes has created problems for us, where employees gained access to privileged accounts in order to view confidential information via e-mail.”

“Active Directory Change Reporter also allows us to proactively monitor changes and prevent unauthorized access occurring in the first place,” Stainthorpe added. “I now have peace of mind knowing that Active Directory

can’t be manipulated for non-essential business reasons.

With the NetWrix line of Active Directory and Exchange auditing solutions in place, Eclipse Group rests assured knowing that they are safe from additional security breaches associated with unseen Active Directory and Exchange changes and access.

“I am very happy with my decision to go with NetWrix, and I would recommend them to anyone,” said Stainthorpe. “Their software does exactly what it says on the tin, and we anticipate introducing NetWrix products to our customer base as a value-add service to existing support arrangements.”

About NetWrix Corporation

Established in 2006, NetWrix Corporation provides innovative and cost-effective solutions that simplify and automate the management of Windows networks. With in-depth knowledge and experience managing Windows environments of all sizes, the company delivers solutions to meet complicated business requirements while fulfilling the best expectations of IT professionals.