

Netwrix Customer Success Story



CUSTOMER
CreditEdge

WEBSITE
www.creditedge.com

INDUSTRY
Banking and Finance

SOLUTION
Change Auditing
Compliance
Security

PRODUCT
Netwrix Auditor

PROFILE

CreditEdge offers total business solutions in the credit space. CreditEdge's five Divisions address all possible situations encountered throughout the credit lifecycle and have the flexibility to suit all brands, circumstances, business needs, parameters and even individual corporate personalities. The result is a customized and optimized model, developed and fine-tuned to elevate an organization's credit business processes to the highest levels of effectiveness, efficiency and bottom-line contribution.

Streamlined Auditing of a Microsoft Environment Improves Security and Satisfies Auditors

“ We needed to comply with global auditing standards, and were instructed by our auditors to find a solution that met their exact requirements. Netwrix Auditor allowed us to monitor all critical aspects of our Microsoft environment, thus meeting the auditors' strict requirements.

Moreover, the security of our environment has increased tenfold since the implementation of the Netwrix software.

- Mervyn Govender,
CIO, CreditEdge

Challenge: Finding a Solution that Met the Requirements of Global Auditors

The IT department at CreditEdge was expected to meet the requirements handed down by their global auditors. Demands were straightforward, but nonetheless, difficult to meet.

"We needed to track and audit changes in AD, file system, server configurations and the SQL databases," Govender said. "We investigated using existing tools and considered developing our own in-house tools. We also installed a trial version of NetIQ, but after extensive investigation realized that the personnel required to maintain the software was not within the allocated budget. There were also unreasonable hardware and software requirements, which we had not budgeted for."

Their search for a streamlined compliance solution was the result of a request from CreditEdge's global auditors, but finding a product that met their laundry list of needs was proving difficult. In addition to Active Directory, the IT department needed a tool that would track changes made to the entire IT infrastructure, and finding a solution within their budget was no simple task.

Solution: Automated Change Auditing

After exploring a few options, CreditEdge discovered Netwrix Auditor, a change and configuration auditing platform that enables **complete visibility** into what is happening across the entire IT infrastructure. Netwrix Auditor meets the requirements of CreditEdge's global auditors by tracking modifications made to Active Directory, SQL Server, Windows Server configurations, and file servers.

"In our effort to reduce costs as well as comply with our global auditing requirements, we needed software that was effective, of reasonable cost and had good technical support," said Govender. "The support we received during the trial of Netwrix Auditor was a clear indication of the level of professionalism the support team offered. With that in mind and the time to deliver a solid and reliable solution for managing and auditing change, it was a no-contest choice." After deciding to go with Netwrix, CreditEdge quickly deployed Netwrix Auditor, and the IT department was impressed with the ease of integration.

"Most new software, or new exposure to existing software, involves teething issues, but in this case, it was just a matter of getting to know the software," Govender said. "We familiarized ourselves with the solution very quick, and when necessary, the support team was there to assist us at a very professional level. Netwrix Auditor allows the administrator to focus on more important tasks whilst the installation automatically creates and adjusts to the relevant policies," Govender added. "This was very important to us in terms of saving time."

Proven Results: Netwrix Auditor Meets the Needs of Auditors with Automated and Precise Change Auditing

Since installing Netwrix Auditor, CreditEdge has had an easy time meeting the demands of their global auditors. The product provides the change auditing and reporting capabilities necessary to fulfil all of their expectations with ease, and the IT department has enjoyed the streamlined process. "The collection of Active Directory, Group Policy, Exchange Server, SQL Server and File Server audited systems helps us hold individuals accountable for changes within the IT environment," Govender said. "We have already picked up on unauthorized Exchange mailbox and Active Directory changes. The security of our environment has increased tenfold since the implementation of the Netwrix software."

About Netwrix Corporation

Netwrix Corporation is the #1 provider of change and configuration auditing software, offering the most simple, efficient and affordable IT infrastructure auditing solutions with the broadest coverage of audited systems and applications available today. Founded in 2006, Netwrix has grown to offer products that are used by more than a hundred thousand of companies worldwide, and is ranked in the Top 100 US software companies in the 2013 Inc. 5000 and Deloitte Technology Fast 500.

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