Netwrix Customer Success Story

Even with IT expansion, Belkin regains control over changes to Active Directory and Exchange with Netwrix

CUSTOMER
Belkin International, Inc.

WEBSITE
www.belkin.com

INDUSTRY
Technology

SOLUTION
Change Auditing

PRODUCTS
Netwrix Auditor

PROFILE

Having more than one thousand employees in 21 offices all over the world, Belkin International, Inc., headquartered in Playa Vista, CA, produces a wide range of products - from wireless home networking and entertainment devices, to mobile accessories, energy management, and an extensive range of cables.

> " *When we implemented Netwrix Auditor we got a very easy to use solution to tell us the who, what, when, where details for all changes, easily saving us hours of investigative work tracking down who made a specific change.*

> *-Jeff Salisbury*
> *Director, Global IT Operations,*
> *Belkin International, Inc.*

Challenge: Lack of Control over Changes in Active Directory and Exchange Servers

Over the last decade, as the company grew rapidly, the number of admins managing Belkin's IT environment increased, causing insufficient visibility over who was making changes to Active Directory and Exchange Servers. Belkin felt the necessity to maintain both stability and security of its IT environment: "As Belkin expanded globally we needed to find a solution that would help us track down who made changes. This was reactive in that we had faced situations where we did not know who made the changes," told Jeff Salisbury.

"We were looking for a solution that would track changes to Active Directory and Exchange, including who made the change, when it was made, and the before/after values associated with the change," Jeff Salisbury continued. After several change-related issues, Belkin decided to implement cost-effective third-party solution that would help satisfy auditing needs and answer questions of who made what changes to system configurations, when and why.

Solution: Auditing Changes to Active Directory and Exchange Servers Configurations in Cost-effective Manner

One of Belkin's IT managers came across Netwrix Auditor unified platform and downloaded the fully functional 20-day trial version of the product in order to better understand the functionality and evaluate its performance in a real-world scenario. "After a short time doing a trial it was clear that Netwrix Auditor would be a good investment," said Jeff Salisbury. Ease of deployment, excellent functionality and affordability were three major factors that influenced on the purchasing decision in favor of Netwrix Auditor.

"Deployment was very quick – it didn't require a huge project plan. Most setup could be done without reading the detailed documentation so it was installed and running in a matter of days. I was able to get much needed auditing and reporting functionality at a cost that was easy to justify and get approved," mentioned Salisbury.

Proven Result: Full Control over Changes Made to Active Directory and Exchange Servers

After having deployed Netwrix Auditor, Belkin was able to gain the desired level of control over critical changes made to Active Directory and Exchange Servers configurations, saving the time of IT managers and allowing them to focus on other tasks.

"Netwrix provided us some relatively quick wins at a reasonable cost," explained Salisbury. One of the key strengths of Netwrix Auditor according to Belkin is its ability to simplify routine auditing tasks by automating daily change reports.

"Being able to automate daily change reports has been very useful," said Jeff Salisbury. Since the deployment of Netwrix Auditor in Belkin's IT environment, he recommends it to colleagues and peers. "Netwrix Auditor is quick and easy to implement, powerful enough for most mid-sized businesses, and the cost-to-value is very good," concluded Salisbury.

About Netwrix Corporation

Netwrix Corporation is the #1 provider of change and configuration auditing software, offering the most simple, efficient and affordable IT infrastructure auditing solutions with the broadest coverage of audited systems and applications available today. Founded in 2006, Netwrix has grown to offer products that are used by more than a hundred thousand of companies worldwide, and is ranked in the Top 100 US software companies in the 2013 Inc. 5000 and Deloitte Technology Fast 500. For more information, visit www.netwrix.com.

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