

Netwrix Customer Success Story



CUSTOMER
ADEKA Singapore

WEBSITE
www.adeka.com.sg

INDUSTRY
Food Manufacturing

SOLUTION
Security

PRODUCTS
Netwrix Auditor

PROFILE



ADEKA (Singapore) Pte Ltd, a subsidiary of ADEKA Corporation, Japan, was set up in 1988. For the past 27 years, through the experienced and reliable technology, safe quality products and the commitment to continual improvement of its production processes, the company has been the leading manufacturer and a seller of frying oil, shortening, margarine, frozen dough, taste sheets, mayonnaise products in Singapore, and a forerunner of the trend in the industry.

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We quickly recognized all Netwrix Auditor benefits. Regular reporting helps us meet internal policy requirements, particular guard against security incidents and are the best for quick submission at the request of the Head Office. That is why our choice was obvious.

*- Nigel Lim
IT Manager
ADEKA Singapore Pte Ltd*

ADEKA Singapore Ensures
Internal Security Policy
Effectiveness and Business
Continuity with Netwrix
Auditor



Nigel Lim

Nigel Lim is an IT Manager at ADEKA Singapore. Lim has over 10 years of experience managing a broad portfolio of IT services in small and medium sized enterprises. At ADEKA Singapore, Lim is responsible for driving and turning over difficult projects into delivering investments, being business-focused and demonstrating resource management capabilities.

Challenge: Enabling Complete Visibility for Strong Data Protection

ADEKA Singapore IT team was officially founded in 2003, 15 years since the company's establishment. In 2012, a team of 2 IT pros—Nigel Lim, IT Manager, and his assistant—started a vast program of resource and risk optimization projects with an eye to the organization's network growth. Occasional system downtimes and reliability issues led them to virtualize the company's dense and continually growing infrastructure, with a part of its critical infrastructure located in the cloud.

It quickly became apparent that the IT team encountered more and more situations when they were unable to tell what changes caused services to stop. At ADEKA Singapore, IT infrastructure supports the full circle of production and management processes, so the IT team needed to achieve a higher-level of visibility across the entire network, including Windows Servers, Exchange, Active Directory, File Servers, and SQL Servers.

Besides system optimization for systems stability, ADEKA Singapore needed to establish stronger data protection mechanisms. The company already had an integrated security policy in place to protect its proprietary data. In particular, it required a continuous control over deleting or relocating particular files or folders, granting permissions only on the need-to-know basis, minimizing the risk of insider threats. The challenge of proving the effectiveness of security policy components made the implementation of an auditing solution a critical task for the ADEKA Singapore IT team.

Solution: Cost-Effective Monitoring of Privileged Accounts

Since the IT team had multiple goals but limited financial resources and a long list of requirements, Lim decided to narrow down the search by looking among professionally recognized products to find the right match. "We started with the SC Awards, which is well known among IT professionals," said Lim. "When we were exploring alternatives for auditing solutions among the SC Awards winners and finalists, most of them didn't have a suite of products. We wanted to audit File Servers, Exchange, Active Directory—all our systems at once. Netwrix Auditor was the only solution that provided the coverage we needed."

"One of the critical features for us was monitoring of privileged accounts. We were considering a separate tool for that purpose; however, its price was too high for us. Netwrix Auditor also has this feature, and the value of all features implemented in the all-in-one package is outstanding," Lim explained.

"We quickly recognized all Netwrix Auditor benefits. Its detailed reporting on who did what, when and where was exactly what we have been searching for. Especially, the ability to customize reports—they are the best for quick submission at the request of the Head Office. That's why our choice was obvious," added Lim.

Solution: Proven Results: Multiple Goals as a Piece of Cake

Being a small team, Lim and his assistant also have to manage and control several external vendors, and Netwrix Auditor helps them with this task. "One of our vendors hasn't executed a scheduled change to Active Directory, which made our further amendments impossible, and then claimed that we might have some replication problems. So, first thing I did was a quick check in Netwrix Auditor to find a cause of the problem," said Lim. "What we saw there surprised us, as the vendor made the change just a couple of minutes before we opened a ticket! Thanks to Netwrix Auditor, we did not have to go through all the trouble of manual checking of all domain controllers to see if we had any replication problems. What we needed to do next was just wait and let Active Directory propagate the changes. As it's quite difficult to control so many things at once, especially when it comes to such tricky issues like replication, Netwrix does a huge part of the job for us."

After nearly a year of using Netwrix Auditor, ADEKA Singapore has a piece of mind emerging from a complete control over changes. Netwrix Auditor covers a broad variety of network components, enables visibility, and helps prove that no malicious activity goes unnoticed. In addition, Netwrix Auditor helps with privileged user accounts by the monitoring and remediation of problems caused by human errors or incorrect configuration changes, enabling business continuity. "Today we have an auditing product that has solved our multiple problems," Lim concluded. "Its price suits our budget well, and it gives us extra value and helps us achieve our goals in maintaining security."

About Netwrix Corporation

Netwrix Corporation, the #1 provider of change and configuration auditing solutions, delivers complete visibility into who did what, when and where across the entire IT infrastructure. This streamlines compliance, strengthens security and simplifies root cause analysis. Founded in 2006, Netwrix is ranked in the Top 100 US software companies in the Inc. 5000 and Deloitte Technology Fast 500. Netwrix software is used by 160,000 users worldwide. For more information, visit www.netwrix.com.

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