

# Netwrix Customer Success Story



## City of Artesia Signs Netwrix Auditor for File Servers to Affirm Data Safety and Continuous Compliance

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City of Artesia

**WEBSITE**  
[www.artesianm.gov](http://www.artesianm.gov)

**INDUSTRY**  
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Netwrix Auditor for File Servers

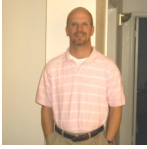
**PROFILE**



Artesia is a city in Eddy County, New Mexico, United States. In the terms of supporting the systems critical for the city's operations, the city government relies on its IT/GIS Department, which maintains all data, voice and mapping systems for the City of Artesia. The IT/GIS Department is also liable for the proper storage and maintenance of data related to police evidence in order to protect and serve the citizens.

“ We needed a way to audit police-evidence-related data and files. Netwrix Auditor for File Servers gives us the ability to provide an audit trail of any file activity and ensures sensitive data is protected.

- Barry Goldstrom  
IT Supervisor  
The City of Artesia, NM



**Barry Goldstrom**

Barry Goldstrom is an IT supervisor with the City of Artesia, New Mexico (NM). He is a hands-on senior IT leader with extensive experience in change leadership in both local government and the private sector. He has expertise in applications, infrastructure and networks and is highly skilled in financial management, service delivery, organizational development, process improvement and employee development.

## Challenge: How to Prove Police Evidence Data Integrity

The main concern of the IT Department in any local government is a continuous state of being audited. Being able to comply with federal standards means proving that your security measures provide protection of the confidentiality, integrity and availability of federal information systems and data stored, transmitted and processed there.

“The story started when the City of Artesia Police made a demand for the city government to prove that we get complete control of what is happening across our IT systems and confirm the data security related to police evidence this way,” explains Barry Goldstrom, IT supervisor with the City of Artesia, NM. The main recommendation made by the police included the acquisition of software allowing reporting on the current state of access and modifications made to the police evidence data.

## Solution: Auditing of Access and Activity Made to Sensitive Data

The government stores thousands of pieces of evidence as electronic documents and audiovisual materials, which are required to be controlled. “Any user activity to the files—adding, modifying or removing them—needed to be reflected in the audit reports we needed to pull for the police,” Goldstrom says. “Prevention of the disciplinary issues and insider threats prompted the need for an auditing solution and moved it towards the front of the line in terms of priorities. That’s why we started considering the deployment of a change auditing solution.”

The scope for change auditing solutions has been mainly focused on obtaining sufficient, appropriate evidence to prove the integrity of data stored on the servers. Because of the sensitive nature of the information, the requirements to the change auditing software were stringent: it needed to provide strong data protection and restricted and secured access to documents, photo, video and audio materials that also should be stored and appropriately monitored. Goldstrom says, “When we had a first trial of Netwrix Auditor for File Servers, we wanted to check whether it actually worked in the way we needed, that the audit trail provided in the reports is definitely what we had been looking for and that we could easily drill into the details of every change if there is a need.”

# Proven Results: File Servers Storing Police Evidence under Control

“Why we have deployed Netwrix Auditor? We liked the reporting capabilities and the ease of its usage. Set and forget,” Goldstrom points out. “You just receive scheduled reports and know what is going on in your file servers. And it helps us with the most critical issue—the ability to catch any potential security incident right away.”

Goldstrom also concluded that Netwrix Auditor for File Servers met all of their security goals. Netwrix Auditor reports have enabled the IT Department of the City of Artesia to protect police evidence data and helped detect and prevent security incidents. Goldstrom says, “Storing evidence is critical when investigating into crimes, and ensuring data security was a goal of the highest priority for the IT Department. We have chosen the software we can rely on, and consider it as a strong internal control system that delivers complete visibility and continuous compliance across our entire IT infrastructure.”

## About Netwrix Corporation

Netwrix Corporation, the #1 provider of change and configuration auditing solutions, delivers complete visibility into who did what, when and where across the entire IT infrastructure. This streamlines compliance, strengthens security and simplifies root cause analysis. Founded in 2006, Netwrix is ranked in the Top 100 US software companies in the Inc. 5000 and Deloitte Technology Fast 500. Netwrix software is used by 160,000 users worldwide. For more information, visit [www.netwrix.com](http://www.netwrix.com).

Netwrix Corporation, 8001  
Irvine Center Drive, Suite 820, Irvine,  
CA 92618, US

Regional offices: New Jersey,  
Atlanta, Columbus, London



[netwrix.com/social](http://netwrix.com/social)

**Toll-free:** 888-638-9749

**Int'l:** 1-949-407-5125

**EMEA:** +44 (0) 203 318 0261

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