



Medical Center Clinic Slashes Time Spent on HIPAA Audits by 40%

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THE CHALLENGE

To adhere to HIPAA regulations, the clinic's IT team has to maintain the security of all electronic medical records (EMRs) and have full control over activity across the IT environment. The clinic already comprises several facilities and employs over 700 people, and is continuing to grow. Buried under loads of tasks, the IT team of 10 employees was eager to automate monitoring processes in order to cut the time spent on tedious audit preparations, as well as improve data security. Failure to keep EMRs secure would cost Medical Center Clinic millions of dollars in fines for non-compliance with HIPAA and could even result in its shutdown.

NETWRIX SOLUTION

Juan Galvan, network administrator at Medical Center Clinic, said that ease of use was the biggest factor for purchasing Netwrix Auditor. He also added, "When I did the evaluation of Netwrix Auditor, it gave me all information I needed, so I did not even have to look at anything else." Leveraging the software, Medical Center Clinic has achieved the following results:

Easy monitoring of file server activity. "Our file server contains a lot of EMRs that employees are using on a daily basis. Since these files are critical, we need to monitor every single action there," Juan said. Now, with daily reports on all file server activity, Juan can promptly detect and thwart malicious activity before a data breach occurs — in half the time he used to spend on less effective user monitoring. In addition, Netwrix Auditor provides a complete overview of excessive access permissions, so Juan can eliminate them and make sure that only groups of the appropriate users can access and modify sensitive data.

Time savings on audit preparation. Each year during the annual HIPAA audit, the clinic must fill out a framework to demonstrate how user activity is monitored. Netwrix Auditor consolidates all the required information on activity across the entire network, saving Juan weeks of work. "Before, it took us around a month to prepare for a complete audit; now we need about 10 days," he said.

Increased accountability of IT personnel. With detailed information about user activity at hand, Juan can monitor the actions of IT personnel and make sure they do not disrupt business processes. "When we first implemented Netwrix Auditor, we promptly detected several operational issues that could have cost the clinic hours of downtime and affected our patients. Now the number of changes made without my consultation has gone down to almost zero. IT staff became more conscious about their deeds," he concluded.

KEY BENEFITS

- Ensured HIPAA compliance
- Enhanced data security
- Reduced the risk of business downtime
- Slashed IT workload by 40%

[Learn more about Netwrix Auditor](#)

For security and HIPAA compliance reasons, we must regularly monitor activity across the IT infrastructure. Before, I was working 80–90 hours a week trying to review it. Netwrix Auditor automated the monitoring process and brought this all down to a manageable workflow, cutting my workload in half. The software exceeded my expectations, since it also greatly reduced unauthorized administrative-level changes, improved our security due to enhanced user accountability and streamlined the compliance process. Now preparations for HIPAA audits take 40% less time.

Juan Galvan,
Network Administrator,
Medical Center Clinic

Customer
Medical Center Clinic

Industry
Healthcare

Website
www.medicalcenterclinic.com

Netwrix Auditor Applications
Netwrix Auditor for Active Directory,
Windows Server, Windows File Servers

Customer Profile
Based in Pensacola, Florida, U.S., Medical Center Clinic has been providing coordinated healthcare to the residents of northwest Florida and south Alabama for almost 80 years. The Clinic has built a reputation as a premier healthcare provider that encompasses a variety of nationally recognized specialty services and programs, and is a leader in putting technology to work for patients.