

# Mountain Park Lodges Slashes PCI Audit Preparation Time from 3 Months to Just 2 Days



Customer  
Mountain Park Lodges

Industry  
Hospitality

Website  
[www.mpljasper.com](http://www.mpljasper.com)

Netwrix Auditor Applications  
Netwrix Auditor for Active Directory, Azure AD, Office 365, SQL Server, Windows Server

Customer Profile  
Mountain Park Lodges was founded in 1968 in the city of Jasper, Alberta, Canada. Today the organization operates six hotels, cabins and resorts in Jasper National Park, providing the ultimate setting for a stay in the Canadian Rockies.

## THE CHALLENGE

Since Mountain Park Lodges runs point-of-sale (POS) systems, it must comply with PCI DSS requirements. The IT team of two full-time employees needed to automate monitoring of activity across all IT systems, so they would be able to detect policy violations in their early stage and speed audit preparation, which usually took several months. Non-compliance would have serious consequences; for example, merchants would impose significantly higher credit card processing fees on Mountain Park Lodges, which would hurt its profit margin.

## NETWRIX SOLUTION

Michael McIsaac, IT manager at Mountain Park Lodges, explained why he chose Netwrix Auditor: "The software is easy to deploy, and the instructions for how to configure the auditing could not be easier. Plus, I liked the mapping of Netwrix Auditor reports to PCI controls. It is the easiest thing you can imagine — just set up the platform and become PCI compliant." He shared the benefits he has gained using the solution:

**Successful PCI audits.** A big challenge for Michael during audits had always been filling out a questionnaire that was over 20 pages long. "Auditors want to know everything from whether we are disabling inactive accounts to how we would know if somebody is trying to hack into the network. Before, we spent several months to fill it out; now, Netwrix Auditor enables me to complete the questionnaire and prove our compliance in a couple of days. Without this software, I do not think we would have passed that component of the audit," Michael reported.

**Easy compliance monitoring.** Michael regularly reviews reports summarizing daily activity across the whole IT environment to validate adherence to PCI requirements. He monitors access to network resources and sensitive data, checks for unauthorized changes to privileges, detects orphaned accounts, and performs many other tasks — in just five minutes a day. "I would have to spend the entire day trying to gather this information if we did not have the solution in place," Michael added.

**Timely detection of external attacks.** Michael values Netwrix Auditor's alerting capabilities, which help him quickly spot intrusions and reduce the dwell time of an attack. He explained, "If somebody is brute-forcing us, I will receive an alert on excessive failed logons attempts right away, no matter where I am. That would enable me to react in time and disable the attacked server or compromised user account. Otherwise, the attacker would be able to shut down the entire network, costing us hours of downtime and a lot of money. We just cannot afford to be out of service with six hotels and dozens of guests."

## KEY BENEFITS

- Streamlined PCI compliance
- Enhanced security of the IT environment
- Mitigated risk of business downtime

[Learn more about Netwrix Auditor](#)

*Netwrix Auditor helped us become PCI compliant and spend only two days on preparations, whereas before it was three months. On top of that, it enables me to monitor the network more closely, in just five minutes a day. I also receive alerts that warn me in case of external attacks, so I can react immediately and avoid downtime, which is unacceptable in the hospitality industry. Netwrix Auditor helps me in all kinds of ways, going above and beyond my expectations*

**Michael McIsaac,**  
**IT Manager,**  
**Mountain Park Lodges**