



Customer

Palmer College of Chiropractic

Industry

Education

Website

www.palmer.edu

Netwrix Auditor Applications

Netwrix Auditor for Active Directory, Azure AD, Windows Server, Windows File Servers, Office 365, SQL Server, VMware

Customer Profile

Palmer College is the oldest and largest chiropractic college in the world. It also has the world's largest chiropractic outpatient clinic system, giving students real-world patient experience and prepare them for a satisfying career and lifelong learning. In fact, one third of all practicing chiropractors are Palmer graduates, and they contribute to the health and well-being of people around the globe. The college's main campus is in Iowa, U.S., with branch campuses in Florida and California.

Palmer College of Chiropractic Increases Accountability of Privileged Users to Stay Compliant and Ensures Security in the Cloud

THE CHALLENGE

Strict regulatory standards, such as HIPAA, PCI DSS and FERPA, impose a vast variety of requirements on the college, including continuous monitoring of the activity of privileged users and all data access attempts. Non-compliance would jeopardize the college's sterling reputation and could result in extremely high fines. Therefore, Palmer College has to track all configuration changes and access attempts across its most critical systems, such as Active Directory and Group Policy, SQL Server, and VMware, in order to deter improper behavior and ensure user accountability. Moreover, the college planned to move certain data and functionality to the cloud, so the IT department needed to streamline auditing of Azure AD and SharePoint Online to make sure that accounts and data stored there would be secure.

NETWRIX SOLUTION

James Mountain, director of information security at Palmer College, chose Netwrix Auditor because it increases employee accountability by providing a high-level overview of user activity across all IT systems, along with detailed information about who did what, when and where. The additional value of the solution's ease of use convinced James that Netwrix Auditor stands head and shoulders above the other solutions he used before. With the solution, the college achieved the following results:

Validation of internal security policies. With the detailed information Netwrix Auditor provides about user activity, the IT team has complete visibility into changes and data access events across the IT environment, so they can easily detect any action that violates internal security policies. "With Netwrix Auditor, I can always check that users are gaining permissions in accordance with corporate documentation and quickly detect if someone accesses something or does something that he or she isn't supposed to," James noted.

Investigations made easy. James is particularly impressed with Netwrix Auditor's ease of use, which accelerates investigation of incidents. "Without Netwrix Auditor, I would have to hire three full-time employees just to monitor logs. And it would have been the most boring job ever," he mentioned. The meaningful intelligence delivered by Netwrix Auditor and its Interactive Search feature enables James to investigate any sequence of events to determine the root cause of a problem in mere minutes, so he can quickly troubleshoot both security incidents and operational issues.

Visibility into the cloud environment. Before moving sensitive data to SharePoint Online, James used Netwrix Auditor for Office 365 to ensure his team can audit activity there properly and promptly detect potentially malicious activity in the cloud. He explained, "The software shows me all access events and changes to data we store there, and notifies when unauthorized users are trying to open certain files or somebody modifies SharePoint Online configurations. Now we are feeling more comfortable with migrating data from our file servers to the cloud." Moreover, enhanced visibility into Azure AD helped James identify inactive machines and user accounts; removing them enabled him to not only close security gaps but also slash licensing costs for various IT products.



KEY BENEFITS

- Improved security, both on premises and in the cloud
- Ensured user accountability
- Streamlined compliance
- Delivered significant cost savings

[Learn more about Netwrix Auditor](#)



Netwrix Auditor is a wonderful product that lets us look deep down into our environment. It enables us to see everything that's going on, both on premises and in the cloud. We went from 'I don't know what happened' to 'Ok, I see precisely what happened in this environment and who did it.' We went from spending days figuring out what is wrong in a system to detecting the issue in a couple of minutes by reading a report. Plus, now we are more comfortable with moving sensitive data from our file servers to SharePoint Online, which will contribute to our productivity and save us storage.

*James Mountain, Director of Information Security
Palmer College of Chiropractic*