



Customer

Rockford Toolcraft, Inc.

Industry

Industrials

Website

www.rockfordtoolcraft.com

Netwrix Auditor Applications

Netwrix Auditor for Active Directory, Windows Server and Windows File Servers

Customer Profile

Rockford Toolcraft, Inc., based in Rockford, Illinois, U.S., specializes in heavy-gauge stampings and high-quality metal stamping dies. Since its start in 1976 as a two-man tool and die shop, the company has grown into a modern progressive die and heavy gauge stamping operation with two plants and over 350 skilled employees. Its constant re-investment in technology, equipment and, most important of all, skilled people, have made Rockford Toolcraft a leader in the industry.

Rockford Toolcraft Secures Customer Data and Increases Productivity of the IT Department

THE CHALLENGE

The company's file servers are one of its most critical assets, since they store all design projects and CAD drawings for customer products. To make sure that Rockford Toolcraft meets its contractual obligations and remains a reliable partner, the IT team needs to be able to prevent any mishandling, compromise or loss of these sensitive files, while at the same time maintaining their availability to authorized personnel. To ensure this data privacy, integrity and availability, they needed a full audit trail of user activity across their file servers.

NETWRIX SOLUTION

Ed Blanchard, IT manager at Rockford Toolcraft, chose Netwrix Auditor for its ready-to-go and easy-to-read reports, which ensure that he "does not have to dig around raw audit data to understand what's going on with sensitive files." Leveraging the software's capabilities, his team achieved the following results:

Ensured data confidentiality, integrity and availability. Netwrix Auditor summarizes activity across the file shares, so Ed can see all changes made to files, folders, shares and permissions, as well as all successful and failed access attempts. With this information, he can now easily pinpoint abnormal activity that could pose a risk to sensitive data. It was especially critical for him to know who deletes what data. He explained, "Sometimes users accidentally delete original files from the shares. It used to take us hours to find out who exactly deleted which file and retrieve it from the archive. Netwrix Auditor already has this information — just a minute away — and I know which file to look for."

Optimized workflows within the IT department. By providing the visibility into Active Directory and Group Policy, Netwrix Auditor extends transparency into workflows across the whole IT department. Ed said, "The software bridges communication within the department: it shows us what tasks were already done by teammates, so we can avoid redundancy and also double check that it was done right. It is especially critical for onboarding and offboarding processes. The team is able to make sure that new employees have the permissions necessary to perform their jobs and terminated ones cannot access the network."

Refined employee training. The software alerts Ed to critical events, such as changes to the membership of sensitive security groups, and shows who made the change. These alerts not only enable him to promptly catch and correct any deviations from security policy that could affect data security and availability, but also to proactively prevent future errant changes by going straight to the IT specialist responsible and explaining the proper workflow again.



KEY BENEFITS

- Improved data security and availability
- Enhanced productivity of the IT department

[Learn more about Netwrix Auditor](#)



Our experience with Netwrix Auditor has been really positive; we enjoy the daily reports and the visibility it provides for our department. We gained full control over critical events, can better safeguard sensitive customer data and stay a reliable partner for our clients. Plus, it is of help in investigating various issues that usually took us hours, if not days, before — Netwrix Auditor does it in a couple of minutes.

*Ed Blanchard, IT Manager,
Rockford Toolcraft*