



Unigarant Needs Just Two Minutes, Instead of Two Days, to Secure Customer Data and Prove Compliance

THE CHALLENGE

Unigarant handles an enormous volume of personal data and gives priority to the security of customer data. The company needed a solution that would reduce security risks by reporting on access to critical data and modifications to security configurations. Formerly, Unigarant relied on its IT specialists to monitor the IT environment manually, looking for malicious changes such as privilege escalation. As a result, the risk of overlooking unauthorized activity was high. The tremendous responsibility weighed heavily upon the relatively small IT team: If they failed to maintain a customers' data security, they put the business at risk of losing that customers' loyalty for years. To better protect sensitive data against exfiltration, the IT department decided to enable user behavior analytics across its most critical systems, including Active Directory, Exchange, Windows file servers, SQL server and VMware.

NETWRIX SOLUTION

After thoroughly testing several solutions, the IT team opted for Netwrix Auditor. Netwrix Auditor was the only solution that would analyze user behavior and enable control over changes, configurations and access across all critical IT systems, and also provide single pane of glass view across the entire IT infrastructure. Plus, the team discovered that the solution is also cost effective and easy to maintain. By deploying Netwrix Auditor, Unigarant gained the following critical benefits:

Timely detection of data security threats. In just 2 minutes, the IT team can now run reports that deliver deep visibility into changes and data access, such as non-owner access to mailboxes; the deletion or unauthorized modification of virtual machines; and changes to its domain controllers, SQL Server configurations, databases, and millions of files and folders. The team also uses the graphs and charts on the solution's Enterprise Dashboards to review user behavior patterns and detect anomalous actions. For critical changes, appropriate Unigarant staff members get email alerts that enable them to respond quickly and troubleshoot issues related to security violations.

Streamlined compliance as an additional value. Netwrix Auditors also simplifies the process of proving compliance with the Dutch Data Protection Act, which the insurance company is subject to. Because every change is documented carefully, Unigarant can more easily prove it has all required security controls in place. Gerrit Meijering, IT Specialist at Unigarant, commented, "We use the out-of-the box compliance reports that Netwrix Auditor offers — for example, the list of active users in Active Directory. If we need to provide a report for a specific request, we use interactive search by typing in the user or group name, and we quickly get what the auditors want. The reports are easy to understand and our auditors are completely satisfied."

KEY BENEFITS

- Detection of insider threats and external attacks in their early stages
- Documented changes that prove that security controls are in place
- Faster security checks and compliance audits through simplified reporting

[Learn more about Netwrix Auditor](#)

Customer
Unigarant

Industry
Insurance

Website
www.unigarant.nl

Netwrix Auditor Application
Netwrix Auditor for Active Directory, Exchange, Windows File Servers, SQL Server, VMware

Customer Profile

Unigarant is an insurance company based in Hoogeveen, Netherlands. A subsidiary of ANWB, it is a market leader in bicycle and motorcycle insurance and is also a specialist in mobility, holidays and leisure insurance. The company works through channels such as insurance brokers, retailers and travel agencies and also conducts direct sales through ANWB offices.

Before Netwrix Auditor, we weren't able to ensure that every permission and configuration was right across all the systems we have to report on: Active Directory, Exchange, file servers, SQL Server, VMware and so on. For a security or compliance check, we needed at least 2 days to produce the necessary reports. Today, it takes only 2 minutes to prove that there were no security policy violations."

Gerrit Meijering,
IT Specialist,
Unigarant