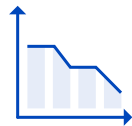


Password Management

Automate what you can to save time, Delegate what you can't to enhance security

Complex passwords play a crucial role in infrastructure and data security. However, users often forget these complex passwords, prompting them to submit helpdesk tickets for resets. In large organizations, managing a high volume of helpdesk tickets manually can be challenging for IT resources. An alternative approach is to implement self-service password reset solution, which not only enables an organization to reduce helpdesk tickets, but also enhance security by enforcing robust password policies.



INCREASE PRODUCTIVITY

GroupID's password management solution enables users to reset their password and reduce help-desk tickets, leading to an increase in IT productivity.



ENHANCE SECURITY

GroupID enables organizations to enforce complex password rules and auto-generate complex passwords for the newly provisioned users to enhance security.

CUSTOMER FEEDBACK

"It took me less than 2 weeks to get everyone enrolled using GroupID. Once set up, we immediately saw a significant 40% drop in help desk calls."

Large Accounting Firm

KEY FEATURES

DELEGATE PASSWORD RESET TO USER

Enhance security by enabling users to reset their passwords, reducing helpdesk tickets, and improving IT productivity. Additionally, enforce password restrictions on domain password creations.

NOTIFY USERS BEFORE THEIR PASSWORD EXPIRES

Create a password expiry group with auto membership updates including users whose passwords would expire in the next x days. Users are notified in advance to change their passwords.

SET STRINGENT PASSWORD RULES

Define rules for user-generated passwords, including exceptions preventing specific words, acceptable syntax with regular expressions and disallow passwords from external sources like 'Have I Been Pwned.'

FACILITATE HELPDESK OPERATIONS

Enhance security by enabling users to reset their passwords, reducing helpdesk tickets, and improving IT productivity.

MANAGE PASSWORD RESETS WITH WORKFLOWS

With workflows, make the reset password function subject to approval from the user's manager.

AUTO GENERATE COMPLEX PASSWORDS

Automatically generate custom complex passwords for new users so that rule set designed at provisioning is utilized to match the policy leveraged at the time of password reset, such as define rules like character, length and allowed symbols for GroupID to generate compliant passwords.

ENABLE MULTI-FACTOR AUTHENTICATION (MFA)

To eliminate security risks, enable MFA to enforce users to prove their identity before they are allowed to unlock their accounts and reset passwords using GroupID.

CREATE AUDIT TRAIL FOR HELP-DESK USERS

Ensure security with tracked action history for end-users and helpdesk users, covering actions such as unenrolling accounts, sending secure reset links, changing, and resetting passwords, unlocking accounts, linking, and unlinking accounts, enrolling accounts.

ENABLE SINGLE SIGN-ON

Single Sign On and Multi-Factor Authentication support for standard SSO offerings including Okta, Ping, DUO, OneLogin and others including MFA.

SEND ENROLLMENT NOTIFICATIONS

Users must enroll by passing MFA for password reset and account unlock. Helpdesk can send reminders to encourage enrollment, ensuring self-reliance for forgotten passwords or locked accounts.

HOW IS NETWRIX GROUPID DIFFERENT?

SIMPLE PASSWORD MANAGEMENT

Simplify password management with complex password generation, expiry alerts, and secure resets. Eliminate forgotten passwords and helpdesk tickets.

MOBILE APP

Empower users to carry out the account enrollment, password reset, password change, and account unlock functions from the convenience of their mobile device.

FIRST-CLASS TECHNICAL SUPPORT

Have your issues promptly resolved by first-class technical support team with a 96% satisfaction rate.

CLIENT SOFTWARE AND WEB ACCESS

Deploy client software via group policy to enable 'Forgot My Password,' 'Reset My Password,' and 'Unlock My Account' links on user workstations' login screens. This allows easy access for password recovery and account unlocking on local machines, with a web option for remote users.

Next Steps

GET A FREE TRIAL

netwrix.com/group_and_user_management_software.html

REQUEST ONE-TO-ONE DEMO

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