

AUTOMATED SECURITY INCIDENT MANAGEMENT

The next step in incident management



stealthbits
servicenow™

ServiceNow provides industry-leading services to help enterprises create a single system of record for IT and to automate manual tasks. Many organizations rely on ServiceNow to track critical incidents and processes to ensure the business operates smoothly. However, many issues that affect organizations go unnoticed by IT until they have already impacted operations or compromised security. Once identified they can effectively be tracked and managed through ServiceNow, but often it is too late.

With StealthAUDIT's ability to constantly scan the enterprise IT environment and identify critical issues, incidents can automatically be created in ServiceNow and resolved before they become a bigger problem. The integration of the security auditing of StealthAUDIT and the workflows and incident management of ServiceNow enable organizations to achieve the next level of incident management.

Primary Use Cases



ACCOUNT LOCKOUTS

When users become locked out of Active Directory, they are unable to log into their workstation. Typically by the time this is identified, an incident is created (which isn't easy without workstation access), and the account is unlocked hours later, resulting in lost productivity. This is a leading time consumer for many help desk organizations.



LOCAL ADMIN CHANGES

Changes made to escalate a user's privileges often go unnoticed, and are a leading cause of data breaches and insider theft. Reviewing each privilege escalation in ServiceNow as they occur allows security teams to stay on top of the organization's constantly evolving threat surface.



ACTIVE DIRECTORY CLEANUP

Keeping Active Directory well-structured and maintained is critical to maintaining operational health and security within an organization. Identifying dormant, misconfigured and insecure objects for remediation can automate the health and security of Active Directory. The StealthAUDIT ServiceNow integration provides a complete audit trail for all changes made to AD.



OPEN SHARES

Inappropriate permissions applied to shared folders can leave sensitive data open to any account who wants to access it. These situations are often difficult to identify and in order to resolve them quickly, clear documentation of the required permission changes are needed or more issues can arise.



STREAMLINE HELP DESK EFFICIENCY

Identifying and documenting issues before they need to be reported by end users allows help desk staff to proactively solve problems, without lost productivity and frustrations by end users.

Benefits



THREAT PREVENTION

Problems that lead to advanced persistent threats (APTs) and insider theft can be quickly identified and resolved through the same system used to handle all other IT workflows. Being able to proactively identify and resolve issues like these allows organizations to achieve more advanced security and control, and keep their data and reputations safe.



COMPLIANCE

Whether your organization falls under SOX, PCI, HIPPA or other regulations, enabling your IT organization to react to these security issues provides the levels of control needed to achieve compliance.



A FAMILIAR INTERFACE

ServiceNow serves as the hub for most IT professionals to perform workflows and incident management. Rather than introducing other systems to handle security issue resolution, it is only logical to extend ServiceNow to accommodate these facets of IT security.

NEXT STEPS



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IDENTIFY THREATS. SECURE DATA. REDUCE RISK.

Stealthbits Technologies, Inc. is a customer-driven cybersecurity software company focused on protecting an organization's sensitive data and the credentials attackers use to steal that data. By removing inappropriate data access, enforcing security policy, and detecting advanced threats, our highly innovative and infinitely flexible platform delivers real protection that reduces security risk, fulfills compliance requirements, and decreases operational expense.

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