

# New Net Technologies (NNT) (now part of Netwrix) Partner FAQ

Updates to the NNT brand, website, and customer and partner portals (to be updated regularly)

## **What is happening to the NNT Brand?**

We are beginning the process of integrating NNT products and processes into the Netwrix ecosystem and formally retiring the NNT brand. We expect this integration will take several quarters to complete; we will do our best to inform you and your customers of changes in advance so that no one is taken by surprise.

## **What is happening to NNT products?**

No NNT product will be retired as a result of this integration. That is, the NNT products that your customers use and love today will continue throughout this integration process.

## **How will my NNT customers receive support moving forward?**

On February 1, 2022, the NNT customer support and knowledgebase functions were transitioned to the [Netwrix customer portal](#). Product documentation will be moved at a later date.

The transition should have been simple for your customers: They received an email from [no-reply@netwrix.com](mailto:no-reply@netwrix.com) with a temporary password for the Netwrix portal; all they had to do was sign in and change their password for security purposes. (Alternatively, they can simply sign up for an account when they visit the portal.) If they had an account on the NNT customer portal, all their tickets and other content were automatically migrated to the Netwrix portal.

## **What is happening to the NNT Partner Portal?**

The NNT Partner Portal is being transitioned to the [Netwrix Partner Portal](#). As of February 3, 2022, the Deal Registration function of the NNT portal redirects to the corresponding function on the Netwrix Partner Portal. On March 1, 2022, all other functions will be transitioned as well.

## **How can I get my Netwrix Partner Portal credentials?**

In order to be eligible to access the Netwrix Partner Portal, you must have a Non-Disclosure Agreement (NDA) in place with Netwrix. Once it is fully executed, you can get your Netwrix Partner Portal credentials by either contacting your Channel Account Manager, sending an email to [channel@netwrix.com](mailto:channel@netwrix.com) or requesting access [here](#).